LICENSING ACT 2003 SUB COMMITTEE MEETING

Date:Thursday 1 December 2022Time:10.30 amVenue:Town Hall, High Street, Maidstone

Membership:

Councillors English, Hinder, Trzebinski and Joy (Substitute Member)

The Chairman will assume that all Members will read the reports before attending the meeting. Officers are asked to assume the same when introducing reports.

<u>AGENDA</u>

Page No.

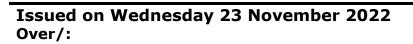
- 1. Apologies
- 2. Notification of Substitute Members
- 3. Election of Chairman
- 4. Urgent Items
- 5. Disclosures by Members and Officers
- 6. Disclosures of Lobbying
- 7. To consider whether any items should be taken in private because of the possible disclosure of exempt information
- 8. Application for Review of a Premises Licence The Social Chill 1 84 Bar, 95a Week Street, Maidstone, Kent, ME14 1QX

PART II

To move that the public be excluded for the items set out in Part II of the Agenda because of the likely disclosure of exempt information for the reasons specific having applied the Public Interest Test.

Head of Schedule 12A and Brief Description

 Exempt Appendices 1(1), 1(4), 1(6), 1(7) & 1(8) to Item 8 - Application for Review of a Premises Licence - The Social Chill Bar, 95a Week Street, Maidstone, Kent, ME14 1QX Paragraph 1 – Information relating to an individual



Continued

Alison Brown

Alison Broom, Chief Executive



Paragraph 2 – Information likely to reveal the identity of an individual

Paragraph 7 – Information relating to any action taken or to be taken in connection with the prevention, investigation of prosecution of crime

ALTERNATIVE FORMATS

The reports included in Part I of this Agenda can be available in alternative formats. For further information about this service, or to arrange for special facilities to be provided at the meeting, please contact Democratic Services at <u>committee@maidstone.gov.uk</u> or **01622 602899**.

Agenda Item No:	1 – Summary of Report Agenda Item 8
Licence Reference Report To:	22/03808/REVIEW LICENSING SUB – COMMITTEE (UNDER THE LICENSING ACT 2003)
Date:	1 December 2022
Report Title:	THE SOCIAL CHILL BAR, 95A WEEK STREET, MAIDSTONE, KENT, ME14 1QX
	Application for Review of a Premises Licence
Report Author:	Lorraine Neale
Summary:	This report is classified as public, with exempt appendices. The Appendices are referenced within appendix 1 to this report, and have been numbered in accordance with the numbering used in Appendix 1 Review application: 1(1), 1(4), 1(6), 1(7), 1(8). These appendices contain exempt information as classified in paragraph/s 1, 2 and 7 to Part 1 of Schedule 12A to the Local Government Act 1972, in that they contain information relating to
	1 - Information relating to any individual.
	2 - Information which is likely to reveal the identity of an individual.
	7 - Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime.
	The public interest in maintaining this exemption outweighs the public interest in their disclosure, which has been requested by Kent Police due to the nature of the information provided.
	To summarise the Police's reasons for bringing about this review application of the premises licence for the Social Chill Bar is that Kent Police have worked in conjunction with the venue to assist them with the control of their premises, this has involved bringing concerns to their attention, providing advice on measures that if implemented would, if not prevent, certainly reduce the impact of incidents happening. There are a number of times that the licensing objectives have not been promoted and the conditions on the premises licence have not been complied with which demonstrates that the licence holder is showing scant regard for the Licensing Act 2003 and the requirement placed upon them to run a safe, nuisance free venue. This premises is regularly contributing to the issues within the town as demonstrated within this review application, specifically over the period 11 June 2021 to 27 September 2022 where police presence has often been required in order to control situations at the venue, the effect this has across the wider community is significant and is detrimental to sustaining the economic viability and regeneration and growth of the town.
	It has been shown that the premises have staff who are either insufficient in number, not adequately trained or not confident enough to challenge patrons behaviour at an early enough stage to prevent their escalation or to deal with the ensuing incidents that then occur. The recurring failures and delays with

the ensuing incidents that then occur. The recurring failures and delays with the provision of CCTV footage also hinders police investigations into the incidents which do occur. It is understood that venues within the night-time economy will have incidents due to the length of time that people may be exposed to the effects of alcohol, but it is how such incidents are dealt with that reduces the risk to public safety and minimises the nuisance associated with these types of establishments, this venue has on multiple occasions

failed to uphold and promote the licensing objectives and there have been a number of times that the premises licence had been breached.

Kent Police believe all avenues had been explored with the licence holder including variations to the licence to combat members of the public causing issues in the early hours of the morning, It is felt that if this premises is left unchecked then the reputation of the venue will lead to a continued increase in incidents and as previous advice has been given little regard, Kent Police now feels that there is no other option than to request a review of the premises licence before the Licensing Committee.

Affected Wards: High Street Ward

Recommendations The Committee is asked to determine the application and decide whether to take such steps as members consider appropriate for the promotion of the licensing objectives.

- **Policy Overview:** The decision should be made with regard to the Secretary of State's Guidance and the Licensing Authority's Statement of Licensing Policy under the Licensing Act 2003. Where the decision departs from Policy or Guidance the departure must be directed solely at the attainment of the licensing objectives, and that such departure be supported by proper reasons.
- Other Material Implications: HUMAN RIGHTS: In considering this application it is appropriate to consider the rights of both the licence holder and the applicant together with other parties, such as "responsible authorities" and\or "interested parties" (objectors). The hearing procedure for reviewing premises licences has been formulated to ensure a fair hearing for all parties.

LEGAL: Under the Licensing Act 2003 the **Licensing Authority** has a duty to exercise licensing control of relevant premises.

- Background
 Licensing Act 2003

 Papers:
 Home Office Guidance Document issued under section 182 of The Licensing

 Act 2003 as amended
 Maidstone Borough Council Statement of Licensing Policy
- Contacts: Mrs Lorraine Neale at: <u>lorraineneale@maidstone.gov.uk</u> tel: 01622 602528

Agenda Item No. 1

Report Title: THE SOCIAL CHILL BAR, 95A WEEK STREET, MAIDSTONE, KENT, ME14 1QX

Application for Review of a Premises Licence

Purpose of the Report

 The report advises Members of an application for the review of a premises licence, brought by Chief Inspector McLellan on behalf of Kent Police in respect of the premises The Social Chill Bar, 95a Week Street, Maidstone, Kent, Me14 1qx (Appendix 1)

Issue to be Decided and Options

- 1. Members must, having regard to the application and any relevant representations, take such steps mentioned below as members consider appropriate for the promotion of the licensing objectives.
- 2. The steps are:
 - To modify the conditions of the licence (including for a period not exceeding 3 months);
 - To exclude a licensable activity from the scope of the licence (including for a period not exceeding 3 months);
 - To remove the designated premises supervisor;
 - To suspend the licence for a period not exceeding 3 months;
 - To revoke the licence.
 - To issue a warning or caution.
 - To take no action.

- 3. The relevant statutory provisions are sections 51 to 53 inclusive of the Licensing Act 2003. the Licensing Objectives are as follows:
 - The prevention of crime and disorder;
 - Public Safety;
 - The prevention of public nuisance; and
 - The protection of children from harm
- 4. The current premises licence was granted on 9th August 2022 a copy is attached as Appendix 2
- 5. The application has been correctly advertised with a notice displayed on the premises and at the Council offices for the required period.
- 6. The applicant is requesting that the Sub-Committee:-
 - 1) Reduce the terminal hour to 00:00 Monday to Sundays.
 - 2) Current existing conditions remain in Annexe 3 with exception of condition 24 (believe they mean condition 22) which is suggested to be amended to:-

There will be no admittance or re-admittance to the premises after 23:00 hours, customers leaving to smoke must remain within the designated smoking area at all times or re-admittance will be refused.

- 3) That a period of suspension be considered in order to allow the premises to reset and implement all necessary measures including the training of staff prior to re-opening.
- 7. Members are advised that they may only modify premises licences if it is appropriate to promote the licensing objectives.
- 8. Relevant sections of The Guidance issued under section 182 of The Licensing Act 2003;

Chapter 2 Licensing Objectives –Para 2.1 to 2.6 crime and disorder, para 2.7 to 2.14 public safety and para 2.222 to 2.32 children from harm. Chapter 10 **Conditions attached to Premises Licences** Chapter 11 Reviews

9. Relevant policy statements contained in The Licensing Authority's Statement of Licensing Policy (Jan 2021);

CONDITIONS TO PROMOTE THE PREVENTION OF CRIME AND DISORDER.

17.9 Under the Act the Licensing Authority has a duty to promote the licensing objectives, and, a further duty under the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder in the borough.

17.10 The applicant will be expected to detail in their operating schedule how they will prevent crime and disorder on and close to the premises. Such detail should reflect the licensable activities on offer, location and character of the area, the nature of the premises use and the range of customers likely to use the premises.

These may include, but are not limited to, the following:

- Prevention of disorderly conduct and anti-social behaviour
- Prevention of underage drinking
- 4 Prevention of sales of alcohol to intoxicated customers
- Prevention of drunkenness both on and in the vicinity of the premises

- Prevention of drug use and drug dealing
- Restriction to responsible drinks promotions
- Use of safety glass
- Inclusion of a wind-down time following alcohol sales period
- Adequate seating to discourage "vertical drinking"
- The offer of food and snacks or other entertainment or occupation to discourage persistent drinking

17.11 In busier premises the Licensing Authority would usually expect to see a short (e.g.30 mins) 'wind down' or 'drinking up' period allowed for after the cessation time of entertainment and alcohol sales as this is effective in assisting in a reduction in noise and exuberance of customers before leaving the premises.

17.12 Applicants will be expected to seek advice from the Police and the Licensing Authority will give appropriate weight to requests by the Police for premises to be protected by SIA registered door staff subject to the provision of relevant evidence. Where the Licensing Authority determines after consultation with the police that a premises is one that warrants additional security and monitoring it would expect applicants to include the provision of SIA approved door staff at the premises at appropriate times. Relevant premises are usually those used mainly for drinking alcohol, have later opening hours and are situated within the Town Centre night time economy area.

17.13 Where appropriate, applicants for licences in the Town Centre areas providing mainly alcohol, music and dancing would be expected to consider inclusion of a provision of safety glasses to prevent a risk of injury on the rare occasion that a glass may be used as a weapon.

17.14 The use of CCTV should be considered where appropriate or on the advice and recommendations of the Police and to a quality and standard approved by the Police for evidential purposes. Licensees will be expected to fully comply with the requirements of the Information Commissioners Office and the Data Protection Act 1998 in respect of any surveillance equipment installed at a premises.

17.15 In any application resulting in hearing the sub-committee will consider each application on its individual merits and determine the imposition of conditions that are appropriate to promotion of the licensing objectives.

CONDITIONS TO PROMOTE PUBLIC SAFETY.

17.16 The applicant will be expected to show how the physical safety of persons attending the premises will be protected and to offer any appropriate steps in the operating schedule to promote this.

17.17 Such steps will not replace the statutory obligation on the applicant to comply with all relevant legislation under the Health and Safety at Work etc. Act 1973 or under the Regulatory Reform (Fire Safety) Order 2004.

17.18 Applicants will be expected to have carried out the necessary risk assessments to ensure safe occupancy levels for the premises. Where a representation from the Fire Authority suggests that for the promotion of the Public Safety objective a maximum occupancy should be applied, the Licensing Authority will consider adding such a limit as a licence condition.

Where appropriate an operating schedule should specify occupancy limits for the following types of licensed premises:

(i) High Volume Vertical Drinking e.g. premises that provide mainly stand up drinking facilities with limited seating/table space and the primary activity is the sale of alcohol

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(ii) Nightclubs.

- (iii) Cinemas
- (iv) Theatres.
- (v) Other premises where regulated entertainment is likely to attract a large number of people.
- (vi) Where conditions of occupancy have arisen due to representations received.

CONDITIONS TO PROMOTE THE PREVENTION OF CHILDREN FROM HARM.

17.26 Applicants will be expected to detail any appropriate and proportionate steps to protect children at the premises from any harm. The Licensing Authority recognises the right of licensees (serving alcohol) to allow accompanied children into their premises. The Licensing Authority would not seek to restrict access by children (above that specified in the Act) unless it is necessary for the prevention of physical, moral or psychological harm.

17.27.1 Steps to protect children from harm must be carefully considered for inclusion where:

- (i) There is entertainment or services of an adult nature provided.
- (ii) There have been previous convictions for under age sales of alcohol.
- (iii) There has been a known association with drug taking or dealing.
- (iv) There is a significant element of gambling on the premises.
- (v) There is a presumption that children under 18 should not be permitted entry such as to nightclubs (apart from when specific events are held for under 18's).
- (vi) Outcomes of discussions with relevant Responsible Authorities suggest such steps are applicable.

17.28 Nothing in the Licensing Act prevents licensees from excluding children from a licensed premises and no condition can be added to require the admission of children.

17.29 Where there are no matters that give rise to concern in respect of children at premises the Licensing Authority would expect to see the relevant box on an application form completed to specify NONE.

Implications Assessment

- 10 The decision should be made with regard to the Home Office Guidance and the Licensing Authority's Statement of Licensing Policy under the Licensing Act 2003. Where the decision departs from either the Guidance or the policy clear and cogent reasons must be given. Members should be aware that if such a departure is made the risk of appeal / challenge is increased.
- 11 *Human Rights*: While all Convention Rights must be considered, those which are of particular relevance to the application are:
 - Article 8 Right to respect for private and family life
 - Article 1 of the First Protocol Protection of Property
 - Article 6(1)- Right to Fair Hearing
 - Article 10 Freedom of Expression
 6

The full text of each Article is given in the attached Appendices.

Conclusion

Members must ensure that the application is considered on its merits, as well as against the relevant guidance, policy and statutory framework.

List of Appendices

12 Appendix 1	Application for Review, including: Appendices 1a-d; and Appendices 1(1), 1(4), 1(6), 1(7), 1(8) of appendix 1 (review application)
Appendix 2	Premises Licence
Appendix 3	Plan of the premises
Appendix 4	Plan of the area
Appendix 5	Councillor Naghi –comment of support
Appendix 5	Case outline supplied by Woods Whur Solicitors
Appendix 6	Human Rights Article
Appendix 7	Order of Proceedings

Appeal

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13. The applicant, any interested party and the licence holder may appeal the Licensing Act 2003 Sub Committee's decision within 21 days beginning with the day on which the Appellant is notified. All\any appeals must be lodged with the Magistrates' Court.

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Email: Iorraineneale@maidstone.gov.uk		Senior Licensing Officer
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APPENDIX 1

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Chief Inspector Mark McLellan

(Insert name of applicant)

apply for the review of a premises licence under section 51 under of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Social Chill 95A Week Street Maidstone Kent	
Post town	Post code (if known)
Maidstone	ME14 1QX

Name of premises licence holder or club holding club premises certificate (if known) Bulent TURGUT

Number of premises licence or club premises certificate (if known)

22/02590/LAPMV

I am

Part 2 – Applicant details

Please tick yes an interested part (please complete (A) or (B) below) 1) a) a person living in the vicinity of the premises b) a body representing persons living in the vicinity of the premises c) a person involved in business in the vicinity of the premises d) a body representing persons involved in business in the vicinity of the premises \square 2) a responsible authority (please complete (C) below) 8 Kent Police : Partnership & Crime Reduction Policv M114 1 Form No. 3489a rev Sep 07 [erev 1/08] v1

OFFICIAL (when complete)

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

3 a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in a applicable)

Please tick Mr	s D Other title (for example, Rev)
Surname	First names
	Please tick yes
I am 18 years old or over	
Current postal address if different form premises address	
Post town	Post Code
Daytime contact telephone number	
E-mail address (optional)	

(B) DETAILS OF OTHER APPLICANT

lame and address
elephone number (if any)
-mail address (optional)

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Kent Police
Maidstone Police Station
Palace Avenue
Maidstone
Kent Police
ME15 6NF
Telephone number (if any)
E-mail address (optional)

This application to review relates to the following licensing objective(s)

	Please tick one or more boxes
1) the prevention of crime and disorder	\boxtimes
2) public safety	\square
3) the prevention of public nuisance	
4) the protection of children from harm	\boxtimes

Please state the ground(s) for review (please read guidance note 1)

Kent Police are requesting a review of this premises licence under the licensing objectives of prevention of crime and disorder, public safety and prevention of children from harm at SOCIAL CHILL BAR, 95A WEEK STREET, MAIDSTONE, KENT, ME14 1QX. Mr Bulent TURGUT is the designated premises supervisor and premises licence holder. The premises trades as a night time venue. There is a premises licence which permits the sale of alcohol between 10:00 to 04:00 everday.

There have been a number of incidents of concern that have occurred at the venue that are outlined below. These indicate both failures in upholding licensing objectives and a failure to learn from previous incidents.

OFFICIAL (when complete) Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

Please provide as much information as possible to support the application (please read guidance note 2)

On Friday 11th June 2021 at 02:43hrs a member of public called Kent Police reporting 10 people fighting. They stated there was a problem with patrons and security and during the fight there was lots of blood everywhere. They believed the security guard had been injured, along with one of the patrons involved who had deep lacerations to their stomach and back of the head. Police attended and detained 2 patrons and members of door staff. It was mentioned that a baton was used and needed to be recovered.

This is subject to an ongoing assault/affray investigation and a number of persons have been arrested.

On Saturday 12th June 2021, PC 11187 WILLIAMS viewed CCTV footage supplied by the premises in relation to the indent on the 11th June. The initial attack on the door staff by the patron was unprovoked. The door staff have engaged with the patron which led to the altercation escalating and another member of the public was punched who appeared to be trying to break the fight up. A member of door staff armed themself with a metal baton which was obtained from inside the venue. There was no reason for the prohibited weapon to be on a licensed premises and has clearly put patrons at risk.

It was clear from the footage the staff had lost control and to gain control they resorted to the use of a metal baton. Once the patron had been subdued further hits were made which caused serious injury and had the potential to be much worse. The unarmed member of door staff was seen to kick the member of public in the back even though he was subdued on the floor. Whilst the patron was being struck the other member of public involved tried to intervene in the assault but was also struck numerous times by punches and baton strikes by the doorstaff. Other patrons got involved to prevent further attacks.

OFFICIAL (when complete) Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PC WILLIAMS received contact from Mr TURGUT who was made aware of the incident by staff whilst he was on vacation and that police wanted CCTV. He assured PC WILLIAMS he would implement measures and would cooperate throughout the police investigation. Mr TURGUT suggested a new door team would be employed conducting further checks. He has also mentioned the use of body worn cameras and potentially introducing ID scanner if required. He said he wanted to remain dedicated and to cooperate with police.

(Appendix 1 - CCTV)

On Wednesday 23rd June 2021 around 01:18hrs a disturbance took place at the venue whereby door staff had to restrain a patron and were concerned other customers may get involved and the situation would escalate. Police attended and the patron was removed from the location. Around 03:23hrs a member of public contacted Police alleging they had been assaulted by door staff. The member of public stated that the door staff were not staying as they were going home.

PC WILLIAMS contacted Mr TURGUT in relation to the incident reported to Police on 23/06/21. PC WILLIAMS informed Mr TURGUT that he had reviewed attending Police Officers body worn footage which showed the patron being restrained on the floor. The footage showed that once the patron was stood up, he was very drunk and swaying. PC WILLIAMS reminded Mr TURGUT of his responsibility as a designated premises supervisor and his staff when serving patrons. PC WILLIAMS reminded Mr TURGUT that the premises licence was being looked at with consideration for a possible review and that it was an offence under Section 141 to sell alcohol to a drunk person.

On Thursday 22nd July 2021 PC 11187 WILLIAMS sent Mr TURGUT an email proposing new conditions that he suggested should be added to the premises licence by way of minor variation. The suggestion of a minor variation had been discussed as it was felt that the addition of conditions was appropriate to address the failings at the venue. On Tuesday 27th July 2021 Mr TURGUT instructed a solicitor in relation to the proposed conditions for the minor variation. PC WILLIAMS and the solicitor commenced ongoing correspondence until 31/08/21 where all parties agreed conditions (**Appendix 2** – **Proposed conditions**).

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

Kent Police received notification of the minor variation on 09/09/21 and an updated premises licence was subsequently issued.

On Thursday 16th September 2021 around 01:30hrs Maidstone CCTV control room reported the venue required Police assistance. It was reported that 3 patrons were making threats and were in possession of glassware. Door staff were concerned that the situation may escalate. Police attended at 01:39hrs and recorded details as the situation had calmed down upon their arrival.

On Thursday 14th October 2021 around 21:36hrs Police were called as 2 patrons were in the venue smashing glasses and refused to leave. The patrons threatened to bring people to the venue to smash it up. Police attended and recorded details for public order offences. Patrons had left prior to Police attending and no arrests were made. On Tuesday 11th January 2022 PC WILLIAMS sent an email to Mr TURGUT requesting CCTV footage. This was in relation to underage drinking with persons allowed access without proper checks on 07/01/2022.

On Thursday 13th January 2022 PC WILLIAMS attended the venue and collected CCTV in relation to allegation of underage drinking on 07/01/2022.

On Friday 14th January 2022, PCSO PAY reviewed CCTV for 07/01/2022. PCSO PAY confirmed identities of the underage females that had entered the venue unchallenged and were clearly served at the bar. PCSO PAY recognised the females due to her working with these females whilst with youth services on Friday and Saturday late afternoon/early evenings.

PC WILLIAMS sent an email to Mr TURGUT reminding him of a premises licence condition in relation to challenge '25' and persons under 18. A breach of premises licence warning letter dated 11/02/22 was sent **(Appendix 3 – Warning letter)**

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

On Thursday 20th January 2022 around 02:59hrs a patron was in the venue with friends. The patron has alleged they were assaulted by door staff and targeted due to their sexual identity.

On Monday 24th January 2022 around 00:15hrs Kent Police received 3 reports of persons fighting. The incidents reported various members of the public fighting with security and mention of weapons seen one being described as a knife. There was mention of a male being strangled on the floor with 4/5 other males on top.

At 00:28hrs Police attended the location and obtained details. The patrons involved claimed that the member of door staff was in possession of a knife and that the venue had taken the knife away. The patrons involved in the incident were arrested. This incident is subject of an ongoing investigation. **(Appendix 4 – CCTV)**

On Sunday 30th January 2022, PC WILLIAMS sent an email to Mr TURGUT requesting CCTV for the assault that was alleged on 20/01/22. The request was from PC BIGNAL investigating an assault by door staff.

Mr TURGUT informed PC WILLIAMS that the patron had gone into the female toilet and was removed by door staff as they were male.

On Friday 11th February 2022 PC WILLIAMS attended the venue to review CCTV that had been downloaded onto a USB of the incident on 20/01/22. The footage on the USB only showed one camera angle. Mr TURGUT was not at the venue and no member of staff was able to access CCTV. PC WILLIAMS sent an email to Mr TURGUT requesting further camera angles.

On Thursday 17th February 2022, PC WILLIAMS sent an email to Mr TURGUT requesting update on the CCTV for the incident on 20/01/22. Mr TURGUT informed PC WILLIAMS that the technician had been out to increase the quality of images and as a consequence had reduced the storage capacity of the hard drive, the footage requested had been lost.

PC WILLIAMS sent an email to Mr TURGUT reminding him of premises licence condition in relation to CCTV. A breach of premises licence warning letter dated 25/02/22 was sent

(Appendix 5 – Warning letter)

OFFICIAL (when complete) Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

On Sunday 10th April 2022 around 02:00hrs a patron was in the venue with friends. The patron was on the dance floor when he was punched in the face by another patron. The patron received significant facial injuries which resulted in plastic surgery to their lip.

On Wednesday 6th May 2022 around 02:25hrs Maidstone CCTV control contacted Police as door staff had a person detained on the floor. Police attended and the patron had been restrained due to an allegation of assaulting door staff and a female customer within the venue. The patron had facial injuries from being restrained and officers remained obtaining details. Whilst officers were dealing with this patron, other patrons from the venue began to leave around 04:00hrs with their drinks in hand. Due to them being heavily intoxicated they began to interfere with the Police which lead to patrons fighting. Further officers attended the location to assist. A female patron who was heavily intoxicated began kicking the Police vehicle numerous times, whilst officers were dealing with other patrons. The female was challenged by officers whereby she began to assault them leading to her being arrested. **(Appendix 6 - CCTV)**

PC WILLIAMS contacted Mr TURGUT in relation to the disorder. Arrangements were made for a meeting on Monday 9th May. PC WILLIAMS requested CCTV and that Mr TURGUT implement preventative measures to uphold the licensing objectives.

On Monday 9th May 2022, PC WILLIAMS attended the venue for a meeting with Mr TURGUT to discuss the incident on 06/05/22. Mr TURGUT was made aware that a licensing investigation was being conducted and that measures be implemented to prevent further incidents. PC WILLIAMS requested Mr TURGUT download a month's worth of CCTV and produce booking confirmations as required by the following condition on the premises licence.

 There will be no admittance or re-admittance to the premises after 02:00 hours, customers leaving to smoke must remain within the designated smoking area at all times or re-admittance will be refused. The only exceptions to this condition will be for patrons who have pre-booked their admission to the premises before 23:00hrs or night workers registered on the Social Chill late workers register. Confirmation of booking will be recorded on a digital platform, date, time and shown on

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

request to the licensing authority. The Register of late workers will be shown to the licensing authority upon request.

Between Tuesday 10th May 2022 and Thursday 19th May 2022, PC WILLIAMS exchanged emails with Mr TURGUT in relation to CCTV request and booking requests. Mr TURGUT informed PC WILLIAMS that it would be sent and that he was instructing a legal team. A legal team was appointed and informed PC WILLIAMS that there had been technical issues with CCTV and they were unable to provide as per the request.

On Tuesday 24th May 2022 PC WILLIAMS attended a meeting with Mr TURGUT and his legal team. PC WILLIAMS raised concerns about perceived failings of the management of the venue which had breached the premises licence on a number of occasions. Mr TURGUT was asked to produce prebooking's as per the condition of the premises licence. Mr TURGUT was unable to produce these as he had not kept any records. During the meeting PC WILLIAMS suggested that the venue reduce hours as the disorder occurs after 00:00hrs.

PC WILLIAMS and the legal team continued correspondence in relation to concerns. Mr TURGUT was not willing to reduce the trading hours of the premises and the legal team were instructed to make alterations to the existing premises licence by way of a minor variation. Mr TURGUT has since contacted PC WILLIAMS asking for more chances to prove himself capable of managing the venue in line with the premises licence. PC WILLIAMS explained to Mr TURGUT that the venue had on multiple occasions failed to uphold and promote the licensing objectives and there had been a number of times that the premises licence had been breached. It was explained to Mr TURGUT that Kent Police believed all avenues had been explored including variations to the licence to combat members of the public causing issues in the early hours of the morning including the introduction of a booking system. Since that condition was introduced, Mr TURGUT had failed to maintain any records and was unable to supply any CCTV when requested.

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PC WILLIAMS has reviewed Maidstone Borough Councils CCTV in relation to a compliance check in relation to condition of entry after 02:00hrs.

The CCTV has been reviewed for the following dates 06/08/22 and 07/08/2022. As a result of reviewing the CCTV it is clear that members of the public are still being admitted into the venue after 02:00hrs. PC WILLIAMS has concerns that there are patrons who appear very intoxicated entering/leaving the venue who are unsteady on their feet. Patrons are seen to leave the venue in possession of glassware which could be used as a potential weapon. **(Appendix 7 - CCTV)**

On Tuesday 9th August 2022, PC WILLIAMS sent an email to Mr TURGUT requesting CCTV and bookings (29/07 into 30/07 02:00 to 04:00, 30/07 into 31/07 02:00 to 04:00, 05/08 into 06/08 02:00 to 04:00, 06/08 into 07/08 02:00 to 04:00 (**Appendix 8 -CCTV**).

On Thursday 18th August 2022, PC WILLIAMS sent an email to MR TURGUT asking for an update in relation to the CCTV compliance check.

Mr TURGUT responded to PC WILLIAMS on the 19/08/22 confirming it was ready for collection. PC WILLIAMS responded to MR TURGUT if he had the documentation in relation to the late night register and bookings. Mr TURGUT responded that they had no bookings and therefore had nothing to send.

MR TURGUT informed PC WILLIAMS that the late night register was available at the bar.

On Monday 22nd August 2022, PC WILLIAMS reviewed CCTV (Appendix 8) that was downloaded by Mr TURGUT. The footage showed several patrons enter the venue after 02:00hrs. PC WILLIAMS sent an email to Mr TURGUT requesting a meeting to discuss the findings on the CCTV and to check the bookings.

On Friday 26th August 2022, PC WILLIAMS received correspondence from Mr TURGUT's legal team. The legal team were instructed to attend the meeting. PC WILLIAMS and the solicitor commenced ongoing correspondence (13/09/22) and confirmed they would not be needed to attend the meeting with Mr TURGUT.

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

On Tuesday 13th September 2022, PC WILLIAMS corresponded with Mr TURGUT requesting availability for the compliance check and that all documentation for bookings are available.

On Tuesday 27th September 2022, PC WILLIAMS attended a compliance check with Mr TURGUT and his head of security.

PC WILLIAMS requested to see documentation relating to the booking system and late night register. PC WILLIAMS was handed the late night workers register which was in a hardback book. PC WILLIAMS examined the book in relation to the compliance dates requested (30/07/22, 31/07/22, 06/08/22, and 07/08/22). The book contained various dates of 2022. However, the book was missing 31/07/22, 06/08/22 and 07/08/22. Mr TURGUT was unable to locate the missing pages containing the dates requested. PC WILLIAMS advised Mr TURGUT that the register should be on a digital platform (**Condition 22 ***pre-booked their admission to the premises before 23:00hrs or night workers registered on the Social Chill late workers register. Confirmation of booking will be recorded on a digital platform, date, time and shown on request to the licensing authority).**

Mr TURGUT believed that the late night register was not required to be on a digital platform. Mr TURGUT then showed PC WILLIAMS that they had created a digital platform for bookings and late night register that utilises QR codes.

PC WILLIAMS showed Mr TURGUT CCTV (APPENDIX 8) in relation to patrons entering after 02:00hrs. Mr TURGUT informed PC WILLIAMS that they were late night workers from various venues. PC WILLIAMS informed Mr TURGUT that those persons that had entered were not shown booked entering the premises on the paperwork provided. There were no other records available in relation to compliance date checks provided to corroborate patrons being registered or prebooked. PC WILLIAMS took photos of the only date available for the compliance check **(Appendix 9 - Photos).**

Kent Police have worked in conjunction with the venue to assist them with the control of their premises, this has involved bringing concerns to their attention, providing advice on measures that if implemented would, if not prevent, certainly reduce the impact of incidents happening. The number of times that the licensing objectives have not been promoted and the conditions on the premises licence have not been complied with demonstrates that Mr

OFFICIAL (when complete) Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

TURGUT is showing scant regard for the Licensing Act 2003 and the requirement placed upon them to run a safe, nuisance free venue. This premises is regularly contributing to the issues within the town as demonstrated within this document and requiring police presence in order to control it, the effect this has across the wider community can be significant and will be detrimental to sustaining the economic viability and regeneration and growth of the town.

It has been shown that the premises have staff who are either insufficient in number, not adequately trained or not confident enough to challenge patrons behaviour at an early enough stage to prevent their escalation or to deal with the ensuing incidents that then occur.

The recurring failures and delays with the provision of CCTV footage also hinders police investigations into the incidents which do occur.

It is understood that venues within the night-time economy will have incidents due to the length of time that people may be exposed to the effects of alcohol, but it is how such incidents are dealt with that reduces the risk to public safety and minimises the nuisance associated with these types of establishments. It is felt that if this premises is left unchecked then the reputation of the venue will lead to a continued increase in incidents and as previous advice has been given little regard, Kent Police now feels that there is no other option than to request a review of the premises licence before the Licensing Committee.

Kent Police requests that a review of the hours permitted under this premise licence be conducted and consideration be given to a reduction of the terminal hour from Monday to Sunday and believe that a terminal hour of 00:00hrs would be more appropriate. However, should the committee feel that this is too detrimental to the business it is believed that the sale of alcohol should not be permitted past 01:00hrs and regulated entertainment would need to cease at 02:00hrs at latest.

We would also suggest that a period of suspension be considered by the committee to allow training of staff and implementation of the measures to comply with the premises licence prior to re-opening, this would also allow a period of time for the venue to reset.

OFFICIAL (when complete) Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

Upon re-opening, or continuing to trade if suspension is not felt to be appropriate, we believe it is necessary to attach conditions to the premises licence to assist the management with maintaining control of venue and being able to promote the licensing objectives at all times that they are open to the public. It is suggested that the current existing conditions remain in Annexe 3 with exception of condition 24.

24. There will be no admittance or re-admittance to the premises after 23:00 hours, customers leaving to smoke must remain within the designated smoking area at all times or re-admittance will be refused. (This condition may need to be adjusted penddame on permitted hours agreed upon on this review).

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

	Please tick yes
Have you made an application for review relating to this	premises before
If yes please state the date of that application	Day Month Year

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

 I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate

 \square

Please tick yes

 \boxtimes

I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FLASE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). **If signing on behalf of the applicant please state in what capacity.**

Signature James Williams

Date 09/10/2022

Capacity

Kent Police Licensing Officer

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)		
Post town	Post code	
Telephone number (if any)		
If you would prefer us to c address (optional)	correspond with you using an e mail address your e mail	

Notes for Guidance

- 1. The ground(s) for review must be based on one of the licensing objectives.
- 2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 5. This is the address which we shall use to correspond with you about this application.

SOCIAL CHILL PROPOSED CONDITIONS

Stephen,

Thank you for the response.

Please see attached changes to proposed conditions.

We made some changes to this condition (22). It appears patrons are going from venue to venue causing issues because they are being served whilst drunk. I feel this is a reasonable condition that reflects the current climate and will assist the business as they can still operate early hours of the morning.

We would expect an undertaking of the premises to ensure the booking system is adequately managed and not abused.

However, as you can appreciate many premises are now experiencing lots of incidents/disturbances early hours of the morning which is affecting police resources and community. Which brings into question the licensing objectives and running of the businesses.

Regards,

James

- CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.
 - a. Cameras shall encompass all ingress, egress and include all areas to which the public have access, including fire escapes, stairwells and where the supply of alcohol occurs (with the exception of areas agreed by the Police, for example toilet cubicles).
 - b. The CCTV shall be recording at all times that the premises are open to the public.

- c. Equipment must be maintained in good working order, be correctly time and date stamped, recordings MUST be kept on the hard drive and kept for a period of 31 days and handed to Police upon reasonable request.
- d. The Premises Licence Holder must ensure at all times a DPS or appointed members of staff is capable and competent at downloading CCTV footage in a recordable format to the Police and Local Authority upon reasonable request.
- The licence holder and/or designated premises supervisor shall ensure that at least one person who has passed the Personal Licence exam is available on the licensed premises while the sale or supply of alcohol is being undertaken at the premises.
- Toughened or polycarbonate glass will be used at the premises. All drinks will be supplied in polycarbonate or toughened glass. Exception would be for bottled drinks and drinking of wine, champagne and cocktails.
- 4. A logbook shall be kept detailing all incidents that occur at the Premises. This will be a bound book which will detail the following:
 - A) The day, date and time of the incident
 - B) The member of staff making the entry
 - C) All members of staff involved in the incident
 - D) An account of the incident
 - E) Details of any persons injured and the injuries sustained
 - F) Any other details thought relevant
- 5. All persons that sell or supply alcohol to customers must have licensing training.

- a. Training should take place within six weeks of employment and any new employees will be supervised until the training has taken place.
- b. Refresher training should be repeated a minimum of every six months or earlier if required due to changes of legislation.
- c. Training records must be kept on the premises and shall contain the nature, content and frequency of all training.
- Records must be made available for inspection by Police, Police
 Licensing Officer and the authorised licensing officers from the Local
 Authority upon request either electronically or hard copy.
- 6. A refusal register will be in operation at the premises. All staff involved in the sale of alcohol will be fully trained in the system and it will record the following:
 - a. Item refused.
 - b. Name of description of the person refused.
 - c. Reason for refusal.
 - d. Name of staff member making refusal
- The register will be available for inspection to any Police Officer, Local Authority Licensing Officer or Trading Standards Officer at any reasonable time.
- No persons under the age of 18 will be permitted in the building unless accompanied by an adult with the exception of staff members working at the time.
- 9. Door Supervisors conducting security activities as a condition of any premises licence shall be registered with the Security Industry Authority (SIA) and shall display or be able to display at least one of the following articles upon request

by the Licensing Authority, the Police, a responsible authority, and/or any other relevant authorities including the Security Industry Authority (SIA):

- i. A Security Industry Authority (SIA) name badge;
- ii. Proof of registration to the Security Industry Authority (SIA) scheme allowing them to carry out security activities at licensed premises.
- 11. On Fridays and Saturdays a minimum of 3 SIA registered door staff will be employed at the premises, these staff will be on duty from 20.00hrs until 30 minutes after the premises closes to the public. The Premises Licence Holder will risk assess the need for door staff on other nights of the week (Sundays to Thursday) and if so the number of door staff to be engaged.
- 12. If premises is open on Christmas Eve and/or New Years Eve then at least 3 door supervisor will be employed from 20:00hrs until close of business.
- 12.On any Sunday preceding a Bank Holiday at least 3 door supervisors will be employed from 20:00hrs until close of business.
- 13. The premises shall have a written dispersal and search policy that outlines the procedure for management, door supervisors and staff. The policy will contain procedures on
 - a) How door staff prevent overcrowding

b) Supervise the queue to ensure that it is managed in a way that avoids rowdy, unpleasant behaviour and to keep customers quiet as to not disturb neighbours in the vicinity

c) A procedure for door staff engaged in searching persons as a condition of entry

d) To ensure the dispersal of patrons from the curtilage and grounds of the licensed premise immediately after the end of licensable activities

e) Prevent patrons from leaving the premises with open containers and bottles

f) To provide evidence by written statement to police in any criminal investigation as and when required.

- G. The toilets shall be regularly monitored.
- 14. Door Supervisors will wear high visibility reflective vests or such other identifying garments eg Armband. Leave as this
- 15. When door staff are working at the venue searching will be conducted on all patrons as a condition of entry.
- 16. The premises shall have a written drug policy, this will detail the strategies to minimise the use and supply of illegal drugs within the premises. This will entail an agreed procedure for the handling and retention of any article seized. Where premises consider a drug's safe to deposit drugs found, there will be a clear policy for the handling and packaging of seized items. For premises with a suitable 'drug safe' the items secured within the safe would not be considered as being in possession. For premises that do not have a drug safe they must have a written agreement with police as to a procedure in the collection or delivering drugs to police.
- 17. To allow the use of IONTRACK. (Drug testing Machine), within the premises, (or curtilage of the premises), as a condition of entry, at the request of, and after consultation with Police. To allow swabbing for detection of drugs use when deemed necessary by Police.
- 18.Only Home Office approved ID of proof of age will be accepted by staff. This will include photographic driving licence, a passport or a 'PASS' marked proof of age card.

- 19. The premises will undertake the "Challenge 25" Scheme which will be advertised within the premises by way of sufficient posters to make the public aware.
- 20.All staff involved in the sale or supply of alcohol will be trained in the "Challenge 25" Scheme and such training will be recorded.
- 21. The Licence holder shall erect and maintain clear and prominent notices displayed at all exits requesting the public to respect the needs of residents and to leave the premises and the area quietly.
- 22. There will be no admittance or re-admittance to the premises after 00:00 hours, customers leaving to smoke must remain within the designated smoking area at all times or re-admittance will be refused. The only exception to this condition will be for patrons who have pre-booked their admission to the premises before 23:00hrs. Confirmation of booking will be recorded on a digital platform, date, time and shown on request to the licensing authority.
- 23. The premises shall produce a full Risk Assessment to cover the running of events at the premises. All events whether run as "in house" or by outside organisers will comply with that Risk Assessment unless a separate Risk Assessment is completed for that particular event. The risk assessment will be sent to/shared with Kent Police 120 hours prior to the event taking place.



PC 11187 WILLIAMS Police Licensing Officer Maidstone West Division

Mr Bulent TURGUT

Direct Line: E-mail:

Date: 11/02/2022 Ref:

Dear Mr TURGUT

RE: Social Chill, Maidstone

On Friday 7th of January 2022, around 21:30hrs youth workers saw underage persons enter your venue and may have used fake IDs.

On Tuesday 11th of January 2022, I sent you an email informing you of the allegation of underage drinking and fake IDs being used. I requested your CCTV footage for that time and day.

On Thursday 13th of January 2022 at 17:00hrs I attended your venue and collected the CCTV.

On Friday 21st of January 2022, at 11:30hrs, PCSO PAY reviewed the CCTV footage as she works closely with youth workers and schools. PCSO PAY identified the underage females. The females enter the venue unchecked and are then seen at the bar where they were served cocktails or similar.

It is an offence under Section 146 of the Licensing Act 2003 selling alcohol to children.

The following conditions are present and **must be complied with at all times** that licensable activities are taking place authorised by the premises licence.

- No persons under the age of 18 will be permitted in the building unless accompanied by an adult with the exception of staff members working at the time
- The premises will undertake the "Challenge 25" Scheme which will be advertised within the premises by way of sufficient posters to make the public aware.

teview 2021/APPENDIX 3.doc

• All staff involved in the sale or supply of alcohol will be trained in the "Challenge 25" Scheme and such training will be recorded.

Section 136 of the Licensing Act 2003 details unauthorised licensable activities.

On this occasion a record will be made and should this occur again a form of prosecution and/ or review may take place.

Trading Standards will be informed of this incident and you may receive contact from them or be subject of a test purchase operation to ensure that correct procedures are followed in relation to the Challenge 25 scheme.

If you have any further questions in relation to this visit please do not hesitate in contacting myself.

Yours sincerely

PC 11187 James WILLIAMS Licensing Officer



PC 11187 WILLIAMS Police Licensing Officer Maidstone West Division

Mr Bulent TURGUT

Direct Line: E-mail:

Date: 25/02/2022 Ref:

Dear Mr TURGUT

RE: Social Chill, Maidstone

On Sunday 30^{th} of January 2022, I sent an email to review footage in relation to an assault allegation at the venue (20/01/22 - 02:00 to 03:15). I was unable to attend that day to review footage.

On Tuesday 1st of February 2022, I was informed by you that CCTV had been copied and was ready to be collected.

On Friday 11th of February 2022, I attended the venue and uploaded footage from the USB provided. I then emailed you as there was only footage for the outside area. I then requested internal cameras for the incident.

On Sunday 13th of February 2022, I received an email from you stating that CCTV system had failed to save and that you would try to recover the data.

On Thursday 17th of February 2022, I sent an email to you to see how you had got on with recovering the footage.

I received an email from you confirming that a technician had attended and that the quality image on the cameras had been increased and therefore reduced recording time. I sent you a further email informing you to rectify the issue and that this was a breach of the premises licence.

The following conditions are present and **must be complied with at all times** that

licensable activities are taking place authorised by the premises licence.

• CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.

Review 2021/Social Chill 20.01.22.docx

a. Cameras shall encompass all ingress, egress and include all areas to which the public have access, including fire escapes, stairwells and where the supply of alcohol occurs (with the exception of areas agreed by the Police, for example toilet cubicles).

b. The CCTV shall be recording at all times that the premises are open to the public.

c. Equipment must be maintained in good working order, be correctly time and date stamped, recordings MUST be kept on the hard drive and kept for a period of 31 days and handed to Police upon reasonable request.

d. The Premises Licence Holder must ensure at all times a DPS or appointed members of staff is capable and competent at downloading CCTV footage in a recordable format to the Police and Local Authority upon reasonable request.

Section 136 of the Licensing Act 2003 details unauthorised licensable activities.

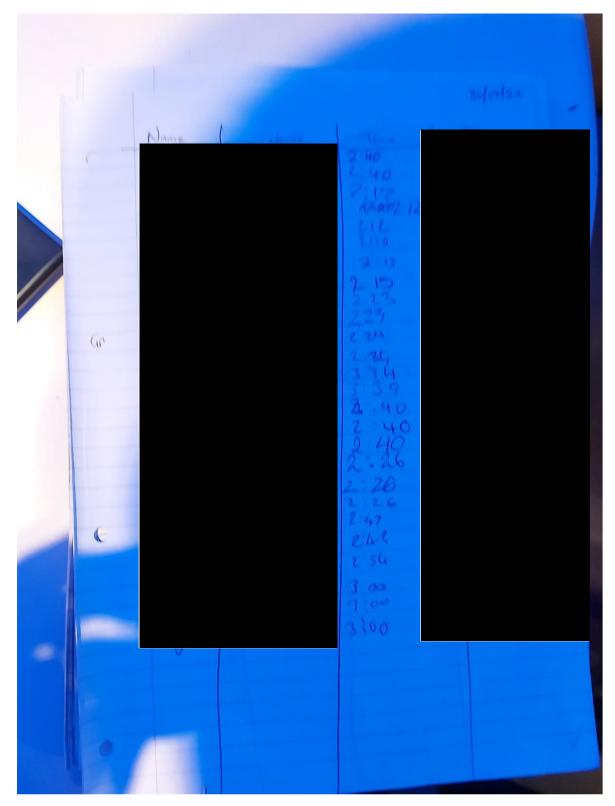
On this occasion a record will be made and should this occur again a form of prosecution and/ or review may take place.

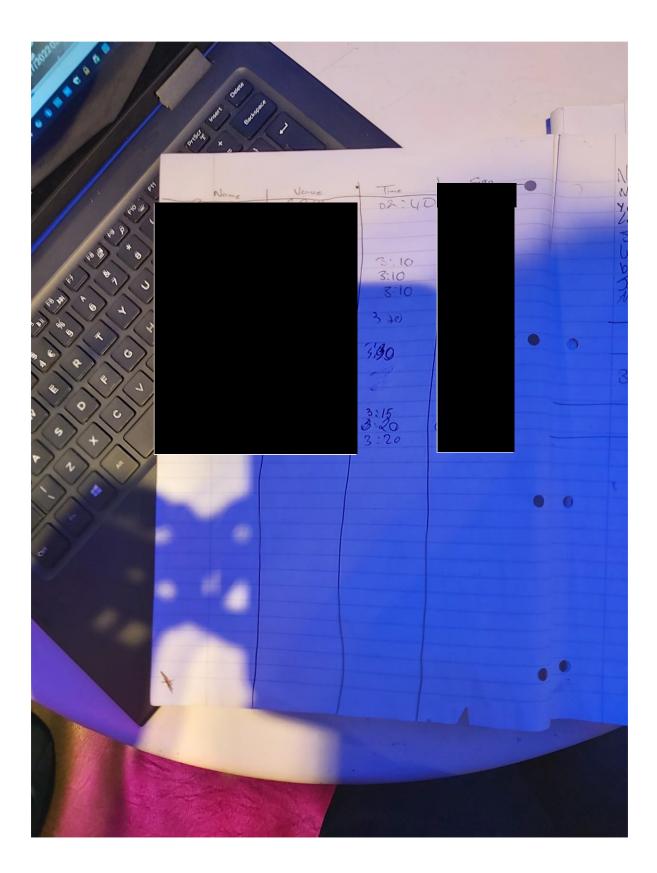
If you have any further questions in relation to this visit please do not hesitate in contacting myself.

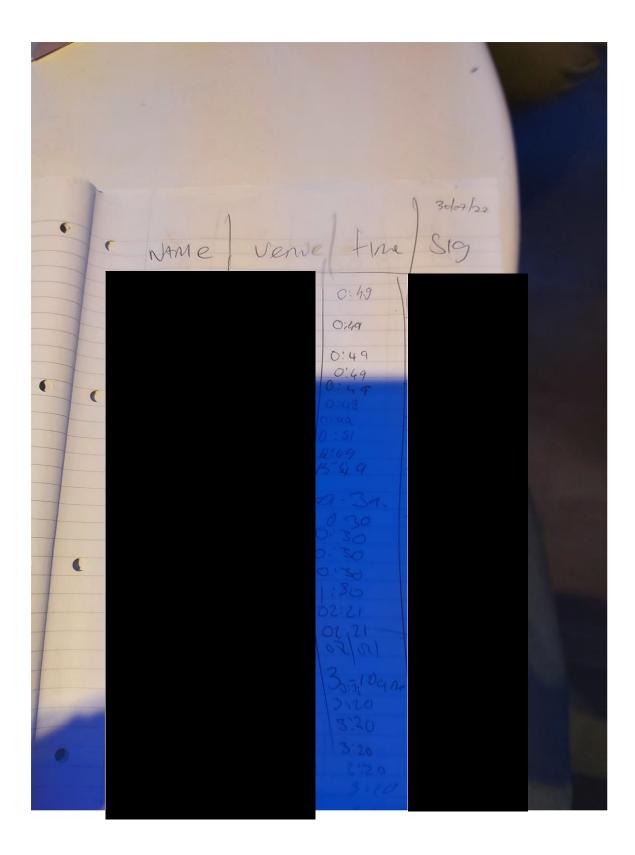
Yours sincerely

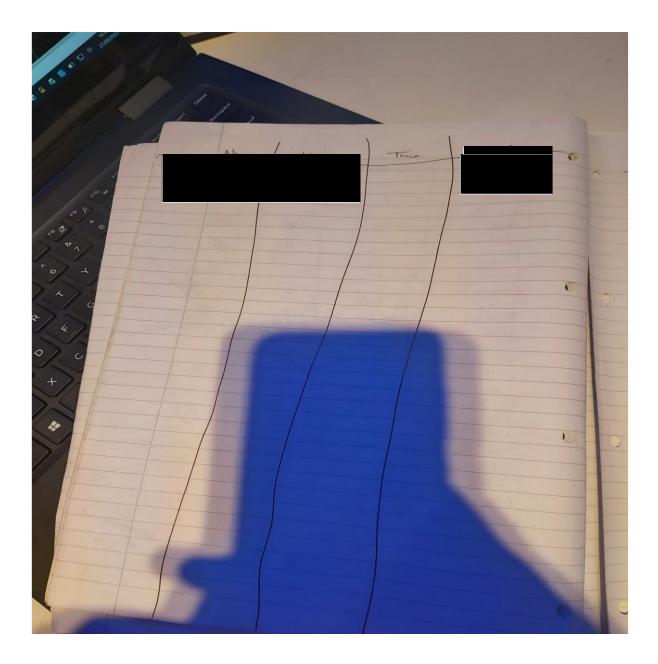
PC 11187 James WILLIAMS Licensing Officer

APEENDIX 9









Appendix 2

PREMISES LICENCE

The Licensing Act 2003 Schedule 12, Part A



Part 1 - Premises Details Postal address of premises , or if none, ordnance survey map reference or description, including Post Town & Post Code The Social First And Second Floor 95 Week Street Maidstone Kent. ME14 1QX Telephone number 01622 675923 Where the licence is time limited the dates Not Applicable Licensable activities authorised by the licence				
Town & Post Code The Social First And Second Floor 95 Week Street Maidstone Kent. ME14 1QX Telephone number 01622 675923 Where the licence is time limited the dates Not Applicable				
Where the licence is time limited the dates Not Applicable				
Not Applicable				
Licensable activities authorised by the licence				
Licensable activities authorised by the licence Plays Films Indoor sporting events Boxing or wrestling entertainments Live music Recorded music Performances of dance Anything of a similar description to the activities of live music, recorded music or the performance of dance Sale or Supply of Alcohol Late Night Refreshment				
Times the licence authorises the carrying out of licensable activities				
Plays (Both Indoors and Outdoors)Every Day08:00 - 04:00				
Films (Both Indoors and Outdoors)				
Every Day 08:00 - 04:00				
Indoor sporting events				
Every Day 08:00 - 04:00				

Boxing or wrestling entertainments (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Live music (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Recorded music (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Performances of dance (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Anything of a similar description to the activities of live music, recorded music or the performance of dance (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Sale or Supply of Alcohol		
Every Day	10:00 - 04:00	
Late Night Refreshment (Both Indoors and Outdoors)		
Every Day	23:00 - 04:00	
The opening hours of the premises		

Every day

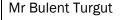
08:00 - 04:00

The non-standard opening hours of the premises Not applicable

Where the licence authorises supplies of alcohol whether these are on and / or off supplies Alcohol is supplied for consumption on the premises.

Part 2

Name, (registered) address, telephone number and email address (where relevant) of holder of premises licence





Email address

c/o Chris@woodswhur.co.uk

Licence Number: Issue Date: 22/02590/LAPMV 09/08/2022

Registered number of holder, for example company number, charity number (where applicable)

Registered Business Number Not applicable

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Bulent Turgut



Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence Number: Licence Authority: 1500388LAPER London Borough Of Bromley

John Littlemore Head of Housing and Community Services Maidstone Borough Council

Annex 1 – Mandatory conditions

The supply of alcohol

- Where a premises licence authorises the supply of alcohol, the licence must include the following conditions:-

No supply of alcohol may be made under the premises licence -

(a) at a time where there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

- Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Mandatory conditions in force from 28 May 2014

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1-

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) "permitted price" is the price found by applying the formula— $P = D + (D \times V)$

where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. - (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Mandatory Conditions in force from 01 October 2014

1.— (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a)games or other activities which require or encourage, or are designed to require or encourage, individuals to-

(i)drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii)drink as much alcohol as possible (whether within a time limit or otherwise);

(b)provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c)provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d)selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise antisocial behaviour or to refer to the effects of drunkenness in any favourable manner;

(e)dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

3.– (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a)a holographic mark, or

(b)an ultraviolet feature.

4. The responsible person must ensure that-

22/02590/LAPMV 09/08/2022 Page 5 of 9

(a)where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i)beer or cider: ½ pint;
(ii)gin, rum, vodka or whisky: 25 ml or 35 ml; and
(iii)still wine in a glass: 125 ml;

(b)these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c)where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available."

Exhibition of films

- Where the film classification body is specified in the licence, unless subsection (3) (b) applies, admission of children must be restricted in accordance with any recommendation made by that body.

- Where -

(a) the film classification body is not specified in the licence, or

(b) the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question,

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

In this section -

"children" means person aged under 18; and

"film classification body" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c.39) (authority to determine suitability of video works for classification).

Door supervision

Any premises which includes a condition that door supervisors must be at the premises to carry out a security activity, shall ensure that each such person is licensed to conduct such activities by the Security Industry Authority.

Annex 2 – Embedded conditions

Not applicable

Annex 3 – Conditions consistent with the Operating Schedule

1. CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.

a. Cameras shall encompass all ingress, egress and include all areas to which the public have access, including fire escapes, stairwells and where the supply of alcohol occurs (with the exception of areas agreed by the Police, for example toilet cubicles).

b. The CCTV shall be recording at all times that the premises are open to the public.

c. Equipment must be maintained in good working order, be correctly time and date stamped. Recordings MUST be kept on the hard drive and kept for a period of 31 days and handed to Police upon

Licence Num	ber:
Issue Date:	

reasonable request.

d. The Premises Licence Holder must ensure at all times a DPS or appointed members of staff is capable and competent at downloading CCTV footage in a recordable format to the Police and Local Authority upon reasonable request.

2. The licence holder and/or Designated Premises Supervisor shall ensure that at least one personal licence holder is available on the licensed premises while the sale or supply of alcohol is being undertaken at the premises.

3. Toughened or polycarbonate glass will be used at the premises. All drinks will be supplied in polycarbonate or toughened glass. Exception would be for bottled drinks and drinking of wine, champagne and cocktails.

4. A logbook shall be kept detailing all incidents that involve any allegation of trouble involving members of the public that occur at the Premises. This will be a bound book which will detail the following:

a) The day, date and time of the incident

b) The member of staff making the entry

c) All members of staff involved in the incident

d) An account of the incident

e) Details of any persons injured and the injuries sustained

f) Any other details thought relevant

5. All persons that sell or supply alcohol to customers must have licensing training.

a. Training should take place within six weeks of employment and any new employees will be supervised until the training has taken place.

b. Refresher training should be repeated a minimum of every six months or earlier if required due to changes of legislation.

c. Training records must be kept on the premises and shall contain the nature, content and frequency of all training.

d. Records must be made available for inspection by Police, Police Licensing Officer and the authorised licensing officers from the Local Authority upon request either electronically or hard copy.

e. Training specifically in relation to the "sale of alcohol to drunks" will specifically form part of the training in relation to licensing

6. A refusal register will be in operation at the premises. All staff involved in the sale of alcohol will be fully trained in the system and it will record the following:

a. Item refused.

b. Name of description of the person refused.

c. Reason for refusal.

d. Name of staff member making refusal

7. The register will be available for inspection to any Police Officer, Local Authority Licensing Officer or Trading Standards Officer at any reasonable time.

8. No persons under the age of 18 will be permitted in the building unless accompanied by an adult with the exception of staff members working at the time.

9. Door Supervisors conducting security activities as a condition of any premises licence shall be registered with the Security Industry Authority (SIA) and shall display or be able to display at least one of the following articles upon request by the Licensing Authority, the Police, a responsible authority, and/or any other relevant authorities including the Security Industry Authority (SIA): i. A Security Industry Authority (SIA) name badge:

ii. Proof of registration to the Security Industry Authority (SIA) scheme allowing them to carry out security activities at licensed premises.

10. On Fridays and Saturdays, a minimum of 3 SIA registered door staff will be employed at the premises, these staff will be on duty from 20.00hrs until 30 minutes after the premises closes to the

public. The Premises Licence Holder will risk assess the need for door staff on other nights of the week (Sundays to Thursday) and if so the number of door staff to be engaged.

11. If the premises is open on Christmas Eve and/or New Year's Eve then at least 3 door supervisor will be employed from 20:00hrs until close of business.

12. On any Sunday preceding a Bank Holiday at least 3 door supervisors will be employed from 20:00hrs until close of business.

13. The premises shall have a written dispersal and search policy that outlines the procedure for management, door supervisors and staff. The policy will contain procedures on a) How door staff prevent overcrowding

b) Supervise the queue to ensure that it is managed in a way that avoids rowdy, unpleasant behaviour and to keep customers quiet as to not disturb neighbours in the vicinity

c) A procedure for door staff engaged in carrying out random searches.

d) To ensure the dispersal of patrons from the curtilage and grounds of the licensed premise immediately after the end of licensable activities

e) Prevent patrons from leaving the premises with open containers and bottles

f) To provide evidence by written statement to police in any criminal investigation as and when required. g). The toilets shall be regularly monitored.

14. Door Supervisors will wear high visibility reflective vests or such other identifying garments eg Armband.

15. When door staff are working at the venue random searches will be conducted on patrons.

16. The premises shall have a written drug policy, this will detail the strategies to minimise the use and supply of illegal drugs within the premises. This will entail an agreed procedure for the handling and retention of any article seized. Where premises consider a drug's safe to deposit drugs found, there will be a clear policy for the handling and packaging of seized items. For premises with a suitable 'drug safe' the items secured within the safe would not be considered as being in possession. For premises that do not have a drug safe they must have a written agreement with police as to a procedure in the collection or delivering drugs to police.

17. To allow the use of IONTRACK. (Drug testing Machine), within the premises, (or curtilage of the premises), as a condition of entry, at the request of, and after consultation with Police. To allow swabbing for detection of drugs use when deemed necessary by Police.

18. Only Home Office approved ID of proof of age will be accepted by staff. This will include photographic driving licence, a passport or a 'PASS' marked proof of age card.

19. The premises will undertake the "Challenge 25" Scheme which will be advertised within the premises by way of sufficient posters to make the public aware.

20. All staff involved in the sale or supply of alcohol will be trained in the "Challenge 25" Scheme and such training will be recorded.

21. The Licence holder shall erect and maintain clear and prominent notices displayed at all exits requesting the public to respect the needs of residents and to leave the premises and the area quietly.

22. There will be no admittance or re-admittance to the premises after 02:00 hours, customers leaving to smoke must remain within the designated smoking area at all times or re-admittance will be refused. The only exceptions to this condition will be for patrons who have pre-booked their admission to the premises before 23:00hrs or night workers registered on the Social Chill late workers register. Confirmation of booking will be recorded on a digital platform, date, time and shown on request to the licensing authority. The Register of late workers will be shown to the licensing authority upon request.

23. The premises shall produce a full Risk Assessment to cover the running of events at the premises. All events whether run as "in house" or by outside organisers will comply with that Risk Assessment unless a separate Risk Assessment is completed for that particular event. The risk assessment will be sent to/shared with Kent Police 120 hours prior to the event taking place.

24. At least 3 staff on at all times.

25. The premises will become a member of Maidsafe.

26. Unruly or anti-social behaviour will not be tolerated and anyone acting in this manner will be asked to leave.

27. Clearly marked fire exit and any hazards. Steps clearly marked and adequate lighting outside. Will take risk assessments. Fire equipment regularly tested. Fire procedure in action.

28. We do not serve under 18 years old alcohol.

29. Regular noise checks will be carried out when regulated entertainment takes place.

30. A contact number will be made available for anyone to contact a member of staff during an event.

31. Any event will be advertised beforehand.

32. Children under 18 will not be served. Do not allow young children on the premises after 8 p.m. Will not serve alcohol to under 18s. No adult activities/entertainment will take place anytime children are in attendance.

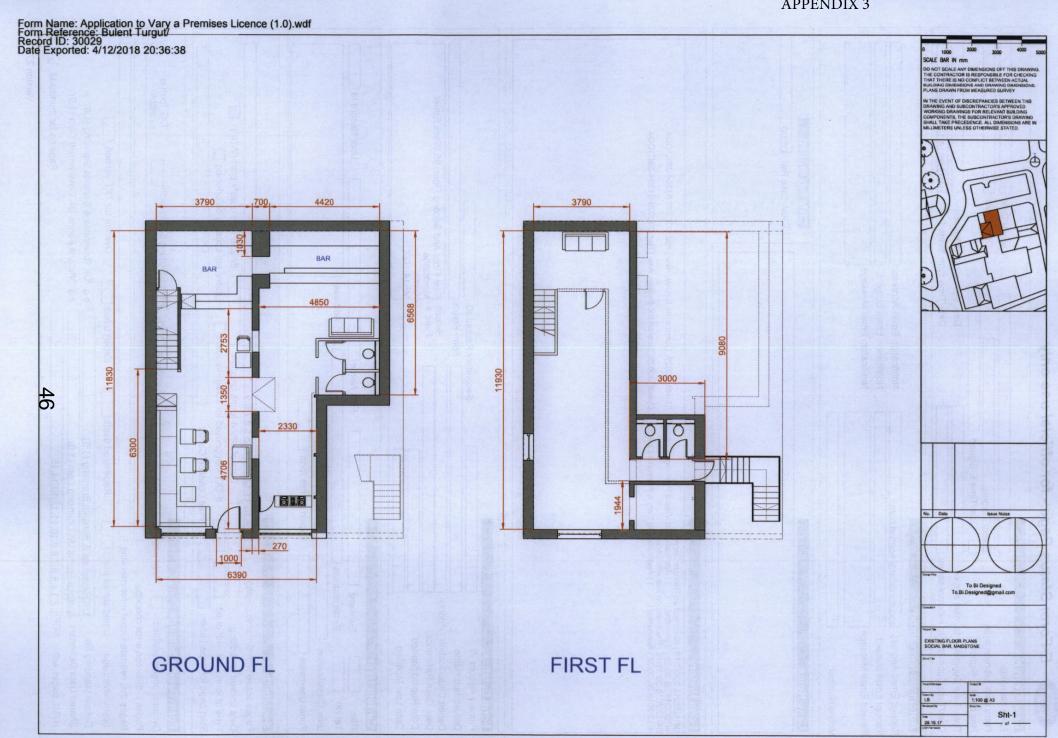
33. No one under 16 on the premises after 10pm.

Annex 4 – Conditions attached after a hearing by the licensing authority

Not applicable

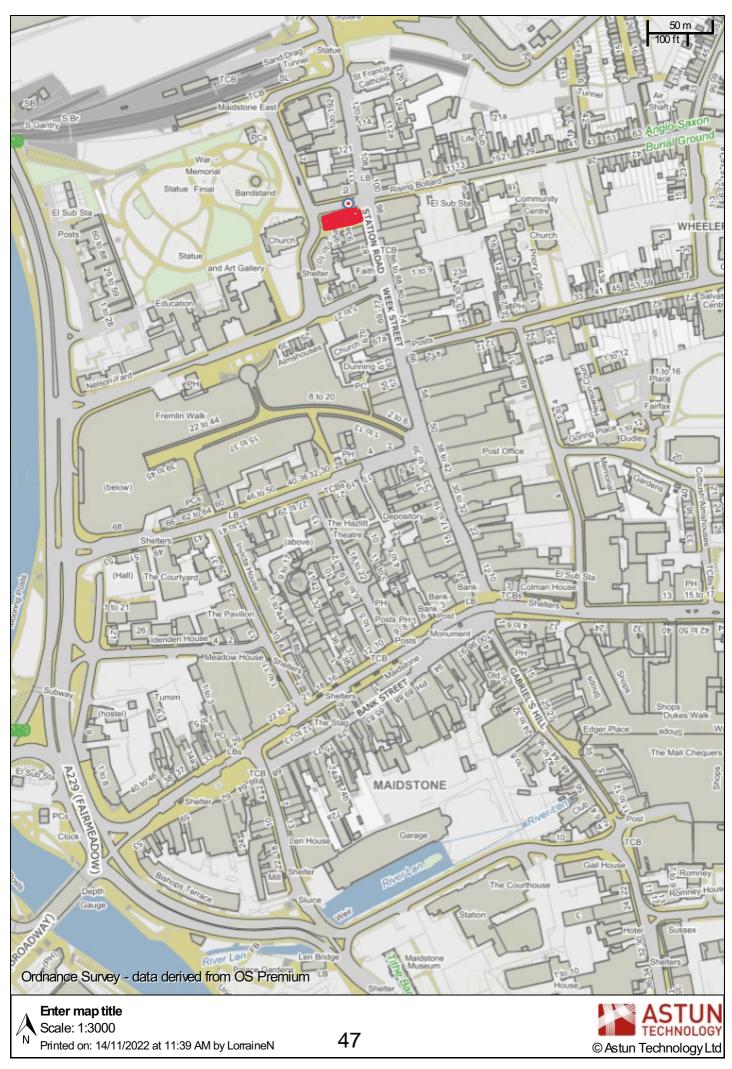
Annex 5 – Plans

Please see attached



APPENDIX 3

APPENDIX 4



From: David Naghi (Cllr) <DavidNaghi@Maidstone.gov.uk>
Sent: 05 November 2022 22:03
To: Licensing <licencing@sevenoaks.gov.uk>
Cc: Lorraine Neale <LorraineNeale@maidstone.gov.uk>
Subject: Review of Licence of Socialchillbar Maidstone. 22 03808

Letter of support for Mr Bulent Turgut and his business.

I have known Mr Turgut for many years. He did support the Maidstone River Festival once a few years ago. I find him to be one of Maidstone more responsible club

owners. I find he wants his venue to be one of the best and the safest that the town has to offer. Last year he raised £6.500 for local charities which is very rare these days.

That's why I am very surprise to read of events that have taken place at the club.

My understanding is that some of the incidents took place when Mr Turgut was himself away on holiday. I know this no defence but finding people to run your

business when you are away is not that easy and always comes with some risk. I feel that when these incidents have happen Mr Turgut has taken the appropriate action to

make sure these event do not occur again. I would ask that Mr Turgut be given time a period to prove that he is a responsible person to run his club safely.

Regards David Naghi (Cllr)

THE SOCIAL CHILL BAR, FIRST FLOOR AND SECOND FLOOR, 95 WEEK STREET, MAIDSTONE, KENT, ME14 1QZ

CASE OUTLINE

Documents Attached

- Photographs of the premises
- Premises licence

Background and Chronology

- The current premises licence holder, Mr Bulent Turgut, has operated the premises since 2015. Prior to his operation, the premises traded as 'Stepping Stones'. This was a live music student bar, with alcohol sold in cans. Mr Turgut invested immediately in the premises, putting a 16cc TV system inside and out. In addition there was investment in the fabric of the building and creating a significantly better set of premises than had traded previously as Stepping Stones.
- 2. His family background is that they have traded licensed premises in and around Kent since the 1950s.
- 3. Amongst other premises, between 2012 2016, the family traded Café Sizzle and Grill. This was a licensed bar in Maidstone. Between the 1990s and up to 2008, they also traded premises in Lewisham called Mixers, which was a family run licensed restaurant and bar.
- 4. Between 1992 2008, they traded the Bromley Grill near Bromley South Station.
- 5. In all of these premises, and up to recently, there have never been any regulatory concerns or issues with the licensed premises traded by Mr Turgut and his family. They have always enjoyed strong relationships with the statutory authorities, both prior to and after the introduction
- 6. Mr Turgut worked at Café Sizzle and Grill. When The Social Chill Bar came up for let, it was the same landlord and because they had such a good reputation, they were offered these premises first.
- 7. They took the lease in 2015. Since the premises reopened and the initial £70,000 investment, there has also been a further investment of £100,000 in the premises during

and after lockdown. There has been continued investment in the business and the premises. The rateable value of the premises is £15,000. Mr Turgut's brothers are also involved in the operation of the premises. 8 staff are employed, and a door team of 3 on weekends and 2 during the week.

- 8. Between 2015 and 2021, there was nothing more than the odd small fight at the premises, which happens in all late night premises. There was very little interaction with the Police. They had never been threatened with a review during this period. A very strong relationship was held with the previous Licensing Officer, Neil Barns. Mr Turgut feels that there has been a very different relationship with the current Police Licensing Officer.
- 9. The current customer base is virtually all repeat/known customers, and it is generally a very nice crowd on the whole, they are easy to manage and respect the environment that they are socialising in.
- 10. As a result of an incident of 11th June 2021, Mr Turgut accepted a 2am last entry time on the premises licence to avoid a review of the licence. Mr Turgut was told by the Police Licensing Officer to put in a minor variation, and there would not be a review. He was also told that other premises would be going down the same route. To his knowledge, no other premises has had a 2am last entry time added onto their licence.
- 11. As a result of the incident in June, the door company was removed and changed. This has been again changed in 2021. It is GAT Security Services Limited. They have consistency of door supervisors at the premises, and feel that this works well. Either Mr Turgut or his brothers are always on duty at all of the trading sessions of the premises. They are busiest at the weekends, and some weekday nights. The premises are very popular with hospitality/shift workers coming into the premises once they have finished their hospitality shift.
- 12. The customer base has an age range between 20-50 years old. Mr Turgut feels that the operation of the premises is as such that they are not an underage venue.

Section 182 Guidance

<u>Reviews</u>

- 13. The licensing authority may decide that the review does not require it to take any further steps appropriate to promoting the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such informal warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the licence holder. (11.17)
- 14. Where the licensing authority considers that action under its statutory powers is appropriate, it may take any of the following steps:

• modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;

• exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption);

• remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;

- suspend the licence for a period not exceeding three months;
- revoke the licence. (11.19)
- 15. In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than an appropriate and proportionate response to address the causes of concern that instigated the review. (11.20)

Conditions

- 16. Conditions on a premises licence or club premises certificate are important in setting the parameters within which premises can lawfully operate. The use of wording such as "must", "shall" and "will" is encouraged. Licence conditions:
 - must be appropriate for the promotion of the licensing objectives;
 - must be precise and enforceable;
 - must be unambiguous and clear in what they intend to achieve;
 - should not duplicate other statutory requirements or other duties or responsibilities placed on the employer by other legislation;

• must be tailored to the individual type, location and characteristics of the premises and events concerned;

- should not be standardised and may be unlawful when it cannot be demonstrated that they are appropriate for the promotion of the licensing objectives in an individual case;
- should not replicate offences set out in the 2003 Act or other legislation;
- should be proportionate, justifiable and be capable of being met;

• cannot seek to manage the behaviour of customers once they are beyond the direct management of the licence holder and their staff, but may impact on the behaviour of customers in the immediate vicinity of the premises or as they enter or leave; and

• should be written in a prescriptive format. (1.16)

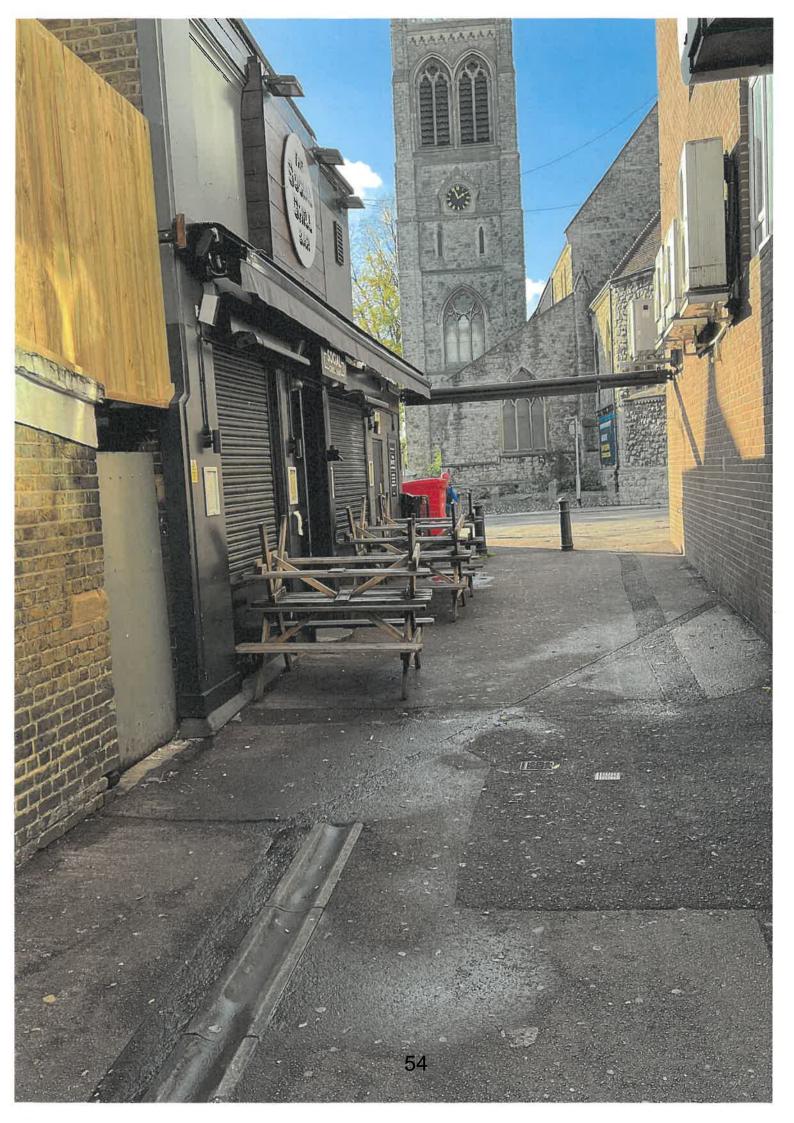
17. The 2003 Act requires that licensing conditions should be tailored to the size, type, location and characteristics and activities taking place at the premises concerned. (10.10)

Conclusion

18. On behalf of the premises licence holder, the issues raised at the premises are not sufficient to support the Police request to reduce the hours of operation and/or suspend the premises licence. The request made in the application for review would be disproportionate and not appropriate to promote the licensing objectives, and therefore would be wrong in law.

Paddy Whur 42 -46 Princelet Street London E1 5LP





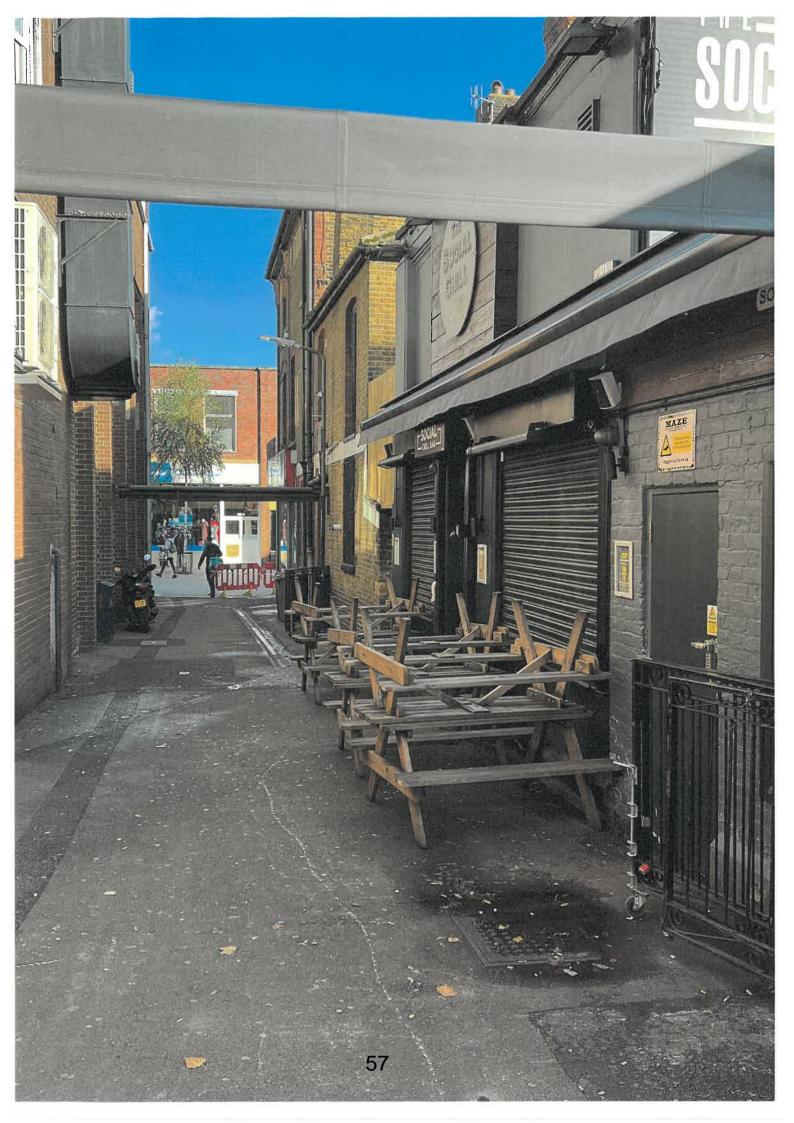


SOCIAL CHILL BAR

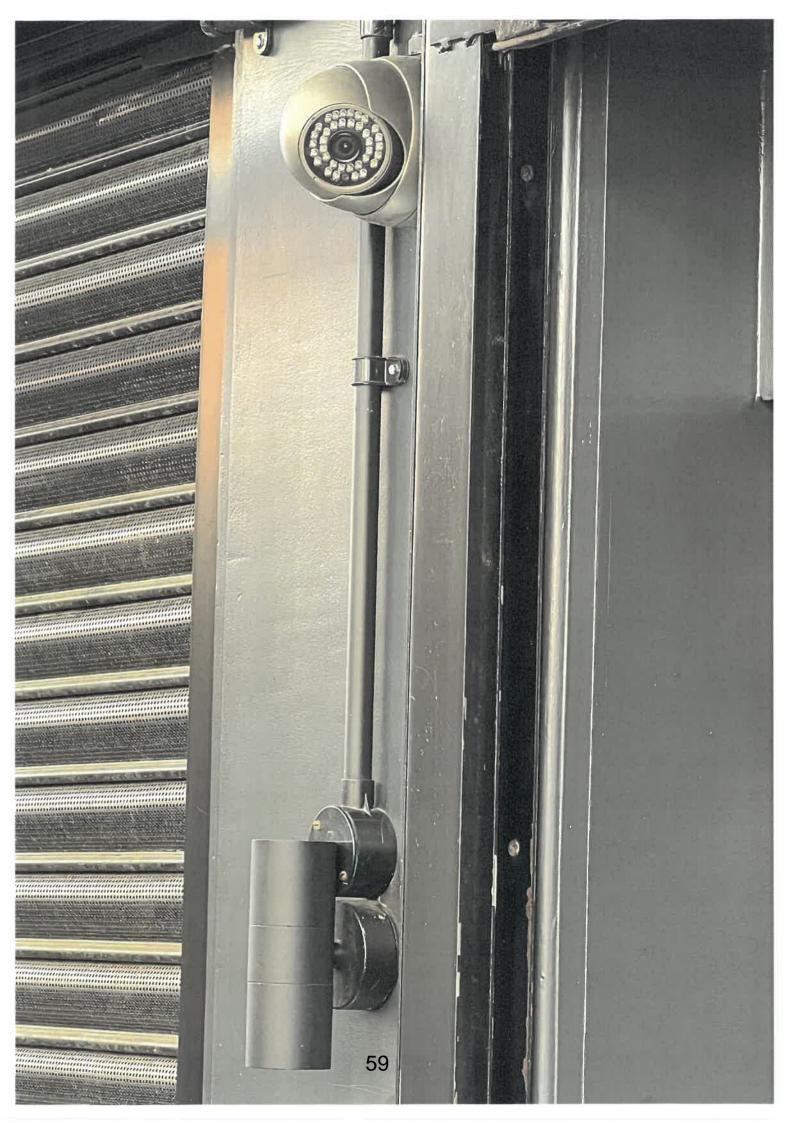
Please RESPECT our neighbours

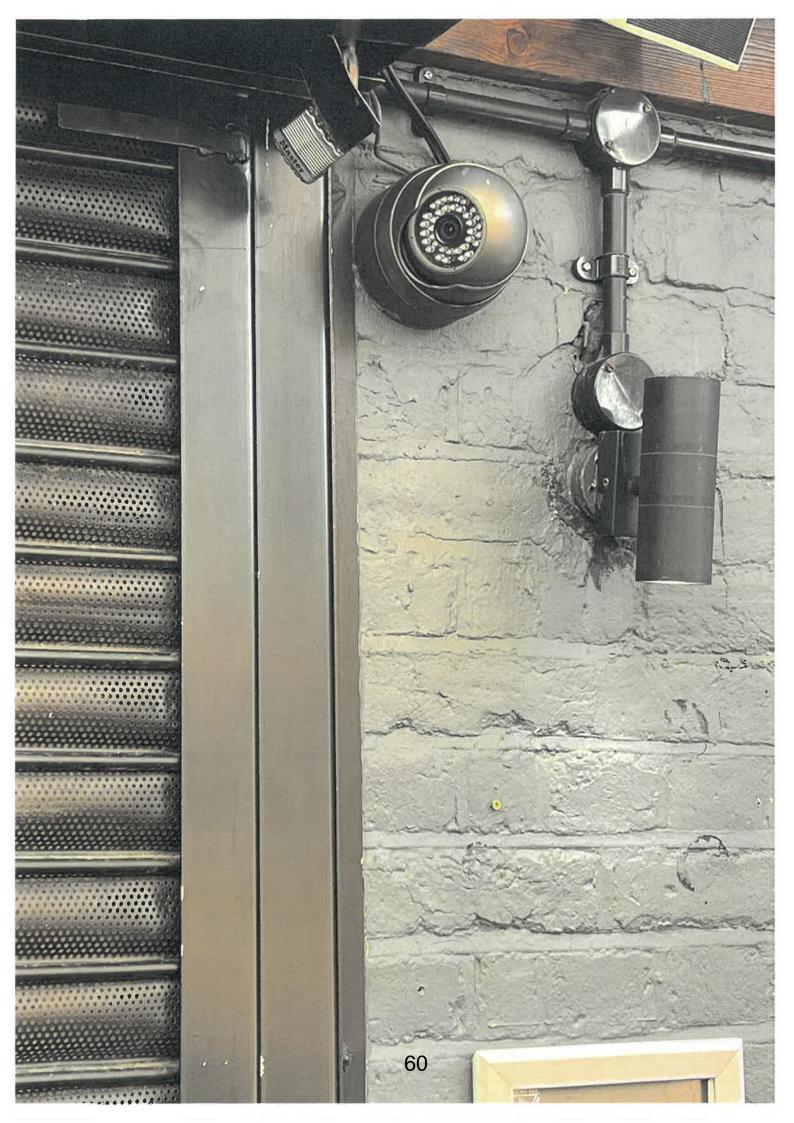
whilst using the outdoor facilities and also when leaving the premises

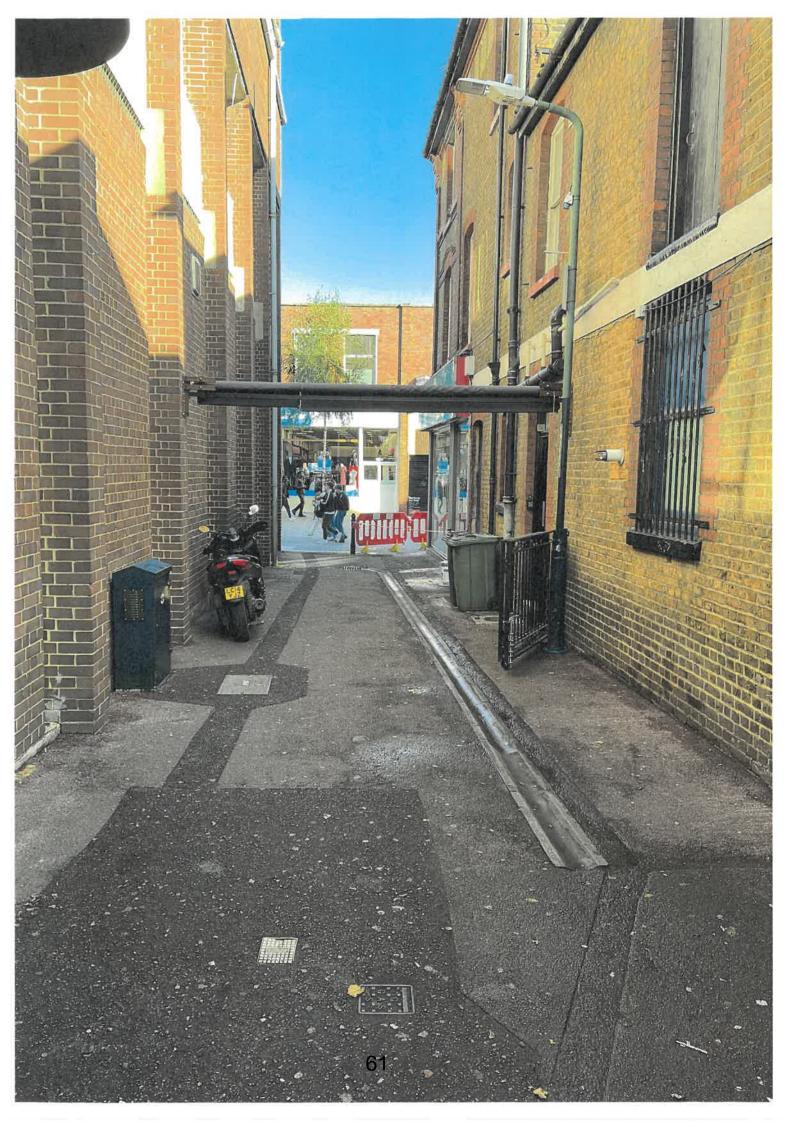
THANK YOU

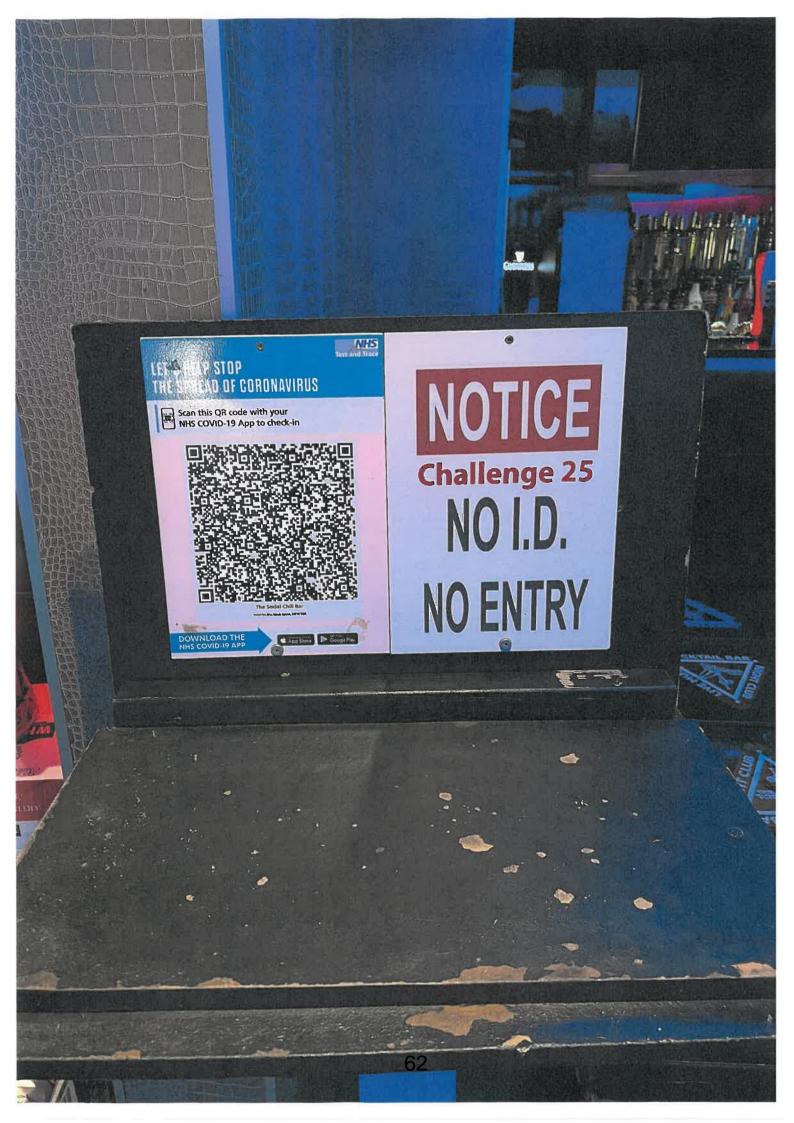












UNDER 25?

IF YOU ARE LUCKY ENOUGH TO LOOK UNDER 25 YOU WILL BE ASKED TO PROVE THAT YOU ARE AGED 18 OR OVER WHEN PURCHASING ALCOHOL. IF YOU ARE UNDER 18 YOU ARE COMMITTING AN OFFENCE IF YOU ATTEMPT TO BUY ALCOHOL

Random

SATURDAY 19TH NOVEMBER 2022

TRISTAN INGRAM WITH.

DRUGS

Lun 1

THE USE, POSSESSION OR DISTRIBUTION OF DRUGS OR ANY ILLEGAL SUBSTANCE ON THESE PREMISES IS STRICTLY FORBIDDEN!

ANYONE CAUGHT WILL BE BANNED AND REPORTED TO THE POLICE!

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SLAD

WALLSON DE LE CALLER DE LE CALL

IN THE REAL PROPERTY OF THE PR

Anyone causing trouble, using or dealing in drugs in these premises will be BANNED from all the premises displaying this sign

Email: admin@nationalpubwatch.org.uk Web: www.nationalpubwatch.org.uk



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PREMISES LICENCE

The Licensing Act 2003 Schedule 12, Part A



Premises Licence Number	22/02590/LAPMV			
Part 1 – Premises Details				
Postal address of premises , or if none, ordnance survey map reference or description, including Post Town & Post Code				
The Social First And Second Floor 95 Week Street Maidstone Kent. ME14 1QX				
Telephone number 01622 675923				
Where the licence is time limited the dates				
Not Applicable				
Licensable activities authorised by the licence				
Plays Films Indoor sporting events Boxing or wrestling entertainments Live music Recorded music Performances of dance Anything of a similar description to the activities of live music, recorded music or the performance of dance Sale or Supply of Alcohol Late Night Refreshment				
Times the licence authorises the carrying out of licensable activities				
Plays (Both Indoors and Outdoors Every Day	08:00 - 04:00			
Films (Both Indoors and Outdoors)				
Every Day	08:00 - 04:00			
Indoor sporting events				
Every Day	08:00 - 04:00			

22/02590/LAPMV 09/08/2022

Licence issued by: The Licensing Partnership P.O. Box 182 Sevenoaks Kent TN13 1GP Telephone Page 1 of 9

Boxing or wrestling entertainments (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Live music (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Recorded music (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Performances of dance (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Anything of a similar description to the activities of live music, recorded music or the performance of dance (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Sale or Supply of Alcohol		
Every Day	10:00 - 04:00	
Late Night Refreshment (Both Indoors and Outdoors)		
Every Day	23:00 - 04:00	
The opening hours of the premises		

Every day 08:00 - 04:00

The non-standard opening hours of the premises Not applicable

Where the licence authorises supplies of alcohol whether these are on and / or off supplies Alcohol is supplied for consumption on the premises.

Part 2

Name, (registered) address, telephone number and email address (where relevant) of holder of premises licence

Mr Bulent Turgut

Email address

c/o Chris@woodswhur.co.uk

Licence Number: Issue Date: 22/02590/LAPMV 09/08/2022 Page 2 of 9

Licence issued by: The Licensing Partnership P.O. Box 182 Sevenoaks Kent TN13 1GP Telephone number

Registered number of holder, for example company number, charity number (where applicable)

Registered Business Number Not applicable

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Bulent Turgut



Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence Number: Licence Authority: 1500388LAPER London Borough Of Bromley

John Littlemore Head of Housing and Community Services Maidstone Borough Council

Annex 1 – Mandatory conditions

The supply of alcohol

- Where a premises licence authorises the supply of alcohol, the licence must include the following conditions:-

No supply of alcohol may be made under the premises licence -

(a) at a time where there is no designated premises supervisor in respect of the premises licence, or

(b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

- Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Mandatory conditions in force from 28 May 2014

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1-

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) "permitted price" is the price found by applying the formula— $P = D + (D \times V)$

where -

(i)

P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. - (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Mandatory Conditions in force from 01 October 2014

1.— (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a)games or other activities which require or encourage, or are designed to require or encourage, individuals to-

(i)drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii)drink as much alcohol as possible (whether within a time limit or otherwise);

(b)provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c)provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d)selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise antisocial behaviour or to refer to the effects of drunkenness in any favourable manner;

(e)dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

3.— (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

(a)a holographic mark, or

(b)an ultraviolet feature.

4. The responsible person must ensure that-

Licence Number: Issue Date: 22/02590/LAPMV 09/08/2022 Page 5 of 9

Licence issued by: The Licensing Partnership P.O. Box 182 Sevenoaks Kent TN13 1GP Telephone manualber: 01732 227004 (a)where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

(i)beer or cider: ¹/₂ pint;
(ii)gin, rum, vodka or whisky: 25 ml or 35 ml; and
(iii)still wine in a glass: 125 ml;

(b)these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c)where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available."

Exhibition of films

- Where the film classification body is specified in the licence, unless subsection (3) (b) applies, admission of children must be restricted in accordance with any recommendation made by that body.

- Where -

(a) the film classification body is not specified in the licence, or

(b) the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question,

admission of children must be restricted in accordance with any recommendation made by that licensing authority.

In this section -

"children" means person aged under 18; and

"film classification body" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c.39) (authority to determine suitability of video works for classification).

Door supervision

Any premises which includes a condition that door supervisors must be at the premises to carry out a security activity, shall ensure that each such person is licensed to conduct such activities by the Security Industry Authority.

Annex 2 – Embedded conditions

Not applicable

Annex 3 - Conditions consistent with the Operating Schedule

1. CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.

a. Cameras shall encompass all ingress, egress and include all areas to which the public have access, including fire escapes, stairwells and where the supply of alcohol occurs (with the exception of areas agreed by the Police, for example toilet cubicles).

b. The CCTV shall be recording at all times that the premises are open to the public.

c. Equipment must be maintained in good working order, be correctly time and date stamped.

Recordings MUST be kept on the hard drive and kept for a period of 31 days and handed to Police upon reasonable request.

Licence Number: Issue Date: 22/02590/LAPMV 09/08/2022 Page 6 of 9

Licence issued by: The Licensing Partnership P.O. Box 182 Sevenoaks Kent TN13 1GP Telephone number: 717 32 227004 d. The Premises Licence Holder must ensure at all times a DPS or appointed members of staff is capable and competent at downloading CCTV footage in a recordable format to the Police and Local Authority upon reasonable request.

2. The licence holder and/or Designated Premises Supervisor shall ensure that at least one personal licence holder is available on the licensed premises while the sale or supply of alcohol is being undertaken at the premises.

3. Toughened or polycarbonate glass will be used at the premises. All drinks will be supplied in polycarbonate or toughened glass. Exception would be for bottled drinks and drinking of wine, champagne and cocktails.

4. A logbook shall be kept detailing all incidents that involve any allegation of trouble involving members of the public that occur at the Premises. This will be a bound book which will detail the following:

a) The day, date and time of the incident

b) The member of staff making the entry

c) All members of staff involved in the incident

d) An account of the incident

e) Details of any persons injured and the injuries sustained

f) Any other details thought relevant

5. All persons that sell or supply alcohol to customers must have licensing training.

a. Training should take place within six weeks of employment and any new employees will be supervised until the training has taken place.

b. Refresher training should be repeated a minimum of every six months or earlier if required due to changes of legislation.

c. Training records must be kept on the premises and shall contain the nature, content and frequency of all training.

d. Records must be made available for inspection by Police, Police Licensing Officer and the authorised licensing officers from the Local Authority upon request either electronically or hard copy.

e. Training specifically in relation to the "sale of alcohol to drunks" will specifically form part of the training in relation to licensing

6. A refusal register will be in operation at the premises. All staff involved in the sale of alcohol will be fully trained in the system and it will record the following:

a. Item refused.

b. Name of description of the person refused.

c. Reason for refusal.

d. Name of staff member making refusal

7. The register will be available for inspection to any Police Officer, Local Authority Licensing Officer or Trading Standards Officer at any reasonable time.

8. No persons under the age of 18 will be permitted in the building unless accompanied by an adult with the exception of staff members working at the time.

9. Door Supervisors conducting security activities as a condition of any premises licence shall be registered with the Security Industry Authority (SIA) and shall display or be able to display at least one of the following articles upon request by the Licensing Authority, the Police, a responsible authority, and/or any other relevant authorities including the Security Industry Authority (SIA):

i. A Security Industry Authority (SIA) name badge;

ii. Proof of registration to the Security Industry Authority (SIA) scheme allowing them to carry out security activities at licensed premises.

10. On Fridays and Saturdays, a minimum of 3 SIA registered door staff will be employed at the premises, these staff will be on duty from 20.00hrs until 30 minutes after the premises closes to the

Licence Number: Issue Date: 22/02590/LAPMV 09/08/2022 Page 7 of 9

public. The Premises Licence Holder will risk assess the need for door staff on other nights of the week (Sundays to Thursday) and if so the number of door staff to be engaged.

11. If the premises is open on Christmas Eve and/or New Year's Eve then at least 3 door supervisor will be employed from 20:00hrs until close of business.

12. On any Sunday preceding a Bank Holiday at least 3 door supervisors will be employed from 20:00hrs until close of business.

13. The premises shall have a written dispersal and search policy that outlines the procedure for management, door supervisors and staff. The policy will contain procedures on a) How door staff prevent overcrowding

b) Supervise the queue to ensure that it is managed in a way that avoids rowdy, unpleasant behaviour and to keep customers quiet as to not disturb neighbours in the vicinity

c) A procedure for door staff engaged in carrying out random searches.

d) To ensure the dispersal of patrons from the curtilage and grounds of the licensed premise immediately after the end of licensable activities

e) Prevent patrons from leaving the premises with open containers and bottles

f) To provide evidence by written statement to police in any criminal investigation as and when required. g). The toilets shall be regularly monitored.

14. Door Supervisors will wear high visibility reflective vests or such other identifying garments eg Armband.

15. When door staff are working at the venue random searches will be conducted on patrons.

16. The premises shall have a written drug policy, this will detail the strategies to minimise the use and supply of illegal drugs within the premises. This will entail an agreed procedure for the handling and retention of any article seized. Where premises consider a drug's safe to deposit drugs found, there will be a clear policy for the handling and packaging of seized items. For premises with a suitable 'drug safe' the items secured within the safe would not be considered as being in possession. For premises that do not have a drug safe they must have a written agreement with police as to a procedure in the collection or delivering drugs to police.

17. To allow the use of IONTRACK. (Drug testing Machine), within the premises, (or curtilage of the premises), as a condition of entry, at the request of, and after consultation with Police. To allow swabbing for detection of drugs use when deemed necessary by Police.

18. Only Home Office approved ID of proof of age will be accepted by staff. This will include photographic driving licence, a passport or a 'PASS' marked proof of age card.

19. The premises will undertake the "Challenge 25" Scheme which will be advertised within the premises by way of sufficient posters to make the public aware.

20. All staff involved in the sale or supply of alcohol will be trained in the "Challenge 25" Scheme and such training will be recorded.

21. The Licence holder shall erect and maintain clear and prominent notices displayed at all exits requesting the public to respect the needs of residents and to leave the premises and the area quietly.

22. There will be no admittance or re-admittance to the premises after 02:00 hours, customers leaving to smoke must remain within the designated smoking area at all times or re-admittance will be refused. The only exceptions to this condition will be for patrons who have pre-booked their admission to the premises before 23:00hrs or night workers registered on the Social Chill late workers register. Confirmation of booking will be recorded on a digital platform, date, time and shown on request to the licensing authority. The Register of late workers will be shown to the licensing authority upon request.

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Licence issued by: The Licensing Partnership P.O. Box 182 Sevenoaks Kent TN13 1GP Telephone number: 21732 227004 23. The premises shall produce a full Risk Assessment to cover the running of events at the premises. All events whether run as "in house" or by outside organisers will comply with that Risk Assessment unless a separate Risk Assessment is completed for that particular event. The risk assessment will be sent to/shared with Kent Police 120 hours prior to the event taking place.

24. At least 3 staff on at all times.

25. The premises will become a member of Maidsafe.

26. Unruly or anti-social behaviour will not be tolerated and anyone acting in this manner will be asked to leave.

27. Clearly marked fire exit and any hazards. Steps clearly marked and adequate lighting outside. Will take risk assessments. Fire equipment regularly tested. Fire procedure in action.

28. We do not serve under 18 years old alcohol.

29. Regular noise checks will be carried out when regulated entertainment takes place.

30. A contact number will be made available for anyone to contact a member of staff during an event.

31. Any event will be advertised beforehand.

32. Children under 18 will not be served. Do not allow young children on the premises after 8 p.m. Will not serve alcohol to under 18s. No adult activities/entertainment will take place anytime children are in attendance.

33. No one under 16 on the premises after 10pm.

Annex 4 - Conditions attached after a hearing by the licensing authority

Not applicable

Annex 5 – Plans

Please see attached

Licence Number: Issue Date: 22/02590/LAPMV 09/08/2022

PREMISES LICENCE

The Licensing Act 2003 Schedule 12, Part B Summary



Premises Licence Number	22/02590/LAPMV	
Part 1 - Premises Details		
Postal address of premises , or if none, ordnance survey map reference or description, including Post Town & Post Code		
The Social First And Second Floor 95 Week Street Maidstone Kent. ME14 1QX		
Telephone number 01622 675923		
Where the licence is time limited the dates Not Applicable		
Licensable activities authorised	by the licence	
Licensable activities authorised by the licence Plays Films Indoor sporting events Boxing or wrestling entertainments Live music Recorded music Performances of dance Anything of a similar description to the activities of live music, recorded music or the performance of dance Sale or Supply of Alcohol Late Night Refreshment		
Times the licence authorises the carrying out of licensable activities		
Plays (Both Indoors and Outdoor Every Day	08:00 - 04:00	
Films (Both Indoors and Outdoors)		
Every Day	08:00 - 04:00	
Indoor sporting events		
Every Day	08:00 - 04:00	
Licence Number: 22/02590/L/ Issue Date: 09/08/2022		

Boxing or wrestling entertainments (Both Indoors and Outdoors) Every Day 08:00 - 04:00			
Lvery Day	00.00-04.00		
Live music (Both Indoors and Outdoors)			
Every Day	08:00 - 04:00		
Recorded music (Both Indoors and Outdoors)			
Every Day	08:00 - 04:00		
Performances of dance (Both Indoors and Outdoors)			
Every Day	08:00 - 04:00		
Anything of a similar description to the activities of live music, recorded music or the performance of dance (Both Indoors and Outdoors)			
Every Day	08:00 - 04:00		
Sale or Supply of Alcohol			
Every Day	10:00 - 04:00		
Late Night Refreshment (Both Indoors and Outdoors)			
Every Day	23:00 - 04:00		
The energies have of the promises			
The opening hours of the premises Every day 08:00 - 04:00			
Every day 08:00 - 04:00			
The non-standard opening hours of the premises			
Not applicable			
Where the licence authorises supplies of alcohol whether these are on and / or off supplies			
Alcohol is supplied for consumption on the premises.			
Part 2			
Name, (registered) address, telephone number and email address (where relevant) of holder of premises licence			
Mr Bulent Turgut			

Licence Number: Issue Date: 22/02590/LAPMV 09/08/2022

Licence issued by: The Licensing Partnership P.O. Box 182 Sevenoaks Kent TN13 1GP Telephone Transber: 01732 227004 Registered number of holder, for example company number, charity number (where applicable)

Registered Business Number Not applicable

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol Mr Bulent Turgut

Mr Bulent Turgut

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence Number: 1500388LAPER Licence Authority: London Borough Of Bromley

State whether access to the premises by children is restricted or prohibited Children under 18 will not be served. Do not allow young children on the premises after 8 p.m. Will not serve alcohol to under 18s. No adult activities/entertainment will take place anytime children are in attendance. No one under 16 on the premises after 10pm.

John Littlemore Head of Housing and Community Services Maidstone Borough Council

Licence Number: Issue Date: 22/02590/LAPMV 09/08/2022

Licence issued by: The Licensing Partnership P.O. Box 182 Sevenoaks Kent TN13 1GP Telephone number: 737 32 227004

HUMAN RIGHTS

Article 8

- 1. Everyone has the right to respect for his private and family life, his home and his correspondence.
- 2. There shall be no interference by a public authority with the exercise of this right except such as is in accordance with the law and is necessary in a democratic society in the interests of national security, public safety or the economic well-being of the country, for the prevention of disorder or crime, for the protection of health or morals, or for the protection of the rights and freedoms of others.

Article 1 of the First Protocol

Every natural or legal person is entitled to the peaceful enjoyment of his possessions. No one shall be deprived of his possessions except in the public interest and subject to the conditions provided for by law and by the general principles of international law. The preceding provisions shall not, however, in any way impair the right of a State to enforce such laws as it deems necessary to control the use of property in accordance with the general interest or to secure the payment of taxes or other contributions or penalties.

Article 6(1)

In the determination of his civil rights and obligations or of any criminal charge against him, everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial tribunal established by law. Judgement shall be pronounced publicly but the press and public may be excluded from all or part of the trial in the interest of morals, public order or national security in a democratic society, where the interests of juveniles or the protection of the private life of the parties so require, or to the extent strictly necessary in the opinion of the court in special circumstances where publicity would prejudice the interests of justice.

Article 10

- 3. Everyone has the right to freedom of expression. This right shall include freedom to hold opinions and to receive and impart information and ideas without interference by public authority and regardless of frontiers. This Article shall not prevent States from requiring the licensing of broadcasting, television or cinema enterprises.
- 4. The exercise of these freedoms, since it carries with it duties and responsibilities, may be subject to such formalities, conditions, restrictions or penalties as are prescribed by law and are necessary in a democratic society, in the interests of national security, territorial integrity or public safety, for the prevention of disorder or crime, for the protection of health or morals, for the protection of the reputation or rights of others, for preventing the disclosure of information received in confidence, or for maintaining the authority and impartiality of the judiciary.



APPENDIX 8

LICENSING AUTHORITY: MAIDSTONE BOROUGH COUNCIL

Licensing Act 2003 Sub-Committee Hearing Procedure of Applications for the Review of a Premises Licence or Club Premises <u>Certificate</u>

Introduction and Procedure

i) Introductions

The Chairman will request all those persons participating in the hearing to identify themselves, starting with the:

Members of the sub-committee (who will, if applicable, declare any personal or prejudicial interests)

Legal advisor

Committee clerk

☐ Maidstone Borough Council licensing officers/managers

The licence/certificate holder (and any representative)

 \Box The applicant for review* (and any representative)

Each responsible authority (and any representative)

Each interested party (and any spokesperson or representative)

ii) Procedural Matters

Procedure

The Chairman will:

Confirm that all parties are aware of the sub-committee hearing procedure and that each party has a copy of the hearing procedure document.

* Not applicable following a closure order.

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<u>Submissions</u>

The Chairman will:

Explain that the sub-committee will allow all parties to put their case fully and make full submissions, within a reasonable time frame.

Discussion and cross-examination

The Chairman will:

Explain that the sub-committee procedure shall take the form of a discussion led by the sub-committee.

Explain that the sub-committee will usually permit cross examination (conducted within a reasonable time frame).

• Disruptive Behaviour

The Chairman will:

Explain that where any person attending the hearing behaves in a disruptive manner, the sub-committee may direct that person to leave the hearing (including temporarily) and thereafter the person may submit to the subcommittee in writing any information which the person would have been entitled to give orally had the person not been required to leave the hearing.

• Reading of Papers

The Chairman will:

Confirm that all sub-committee members have pre-read all the papers and any other documents contained in the report regarding the hearing.

• Draft Conditions

The Chairman will:

□ Enquire whether draft conditions have been agreed between the licence/certificate holder and any of the other parties for the sub-committee to consider.

<u>Witnesses</u>

The Chairman will:

□ Enquire whether any parties request to have any witnesses give evidence at the hearing; and if so grant the request unless the request is unreasonable.

 \Box Invite the parties, where appropriate, to appoint a spokesperson.

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The Hearing

Outline of the Application and Representations

□ The Chairman will ask the legal advisor or community services manager to briefly outline the application and all representations regarding the application.

i) The Applicant for Review

 \Box Opening remarks by the applicant for review (or their representative).

Evidence of the applicant for review and any witnesses.

□ After each person has given evidence the person may be questioned by the licence/certificate holder, each responsible authority, interested party and sub-committee member.

□ If necessary, the applicant for review (or their representative) may clarify any matter that arose during questioning.

ii) **Responsible Authorities (where applicable)**

RESPONSIBLE AUTHORITY	Tick if applicable
Police	
Trading standards	
Environmental Health	
Child Protection	
(Social Services)	
Planning	
Fire and Rescue	

Opening remarks by the officer representing the responsible authority (or their representative).

Evidence of the responsible authority officer and any witnesses.

After each person has given evidence the person may be questioned by the applicant for review, the licence/certificate holder, each other responsible authority, interested party and sub-committee member.

□ If necessary, the officer (or their representative) may clarify any matter that arose during questioning.

iii) Interested Parties

□ Opening remarks by the interested party (or spokesperson/representative).

Evidence of the interested party and any witnesses.

After each person has given evidence the person may be questioned by the applicant for review, the licence/certificate holder, responsible authorities, each other interested party and sub-committee member.

□ If necessary, the interested party (or spokesperson/representative) may clarify any matter that arose during questioning.

iv) The Licence/Certificate Holder

Opening remarks by the licence/certificate holder (or their representative).

Evidence of the licence/certificate holder and any witnesses.

□ After each person has given evidence the person may be questioned by the applicant for review, each responsible authority, interested party and sub-committee member.

□ If necessary, the licence/certificate holder may clarify any matter that arose during questioning.

Closing Speeches

In the following order:

- **The applicant for review**
- Each responsible authority
- **Each interested party**
- □ The licence/certificate holder

End of Hearing

- The Chairman will ask the members of the sub-committee if they have any final questions for any party to the hearing.
- The Chairman will ask the legal advisor whether there are any further matters to be raised or resolved before the hearing is closed.
- The Chairman will invite the legal advisor to remain with the sub-committee during its deliberations.

- The Chairman will bring the hearing to a close and shall declare that the subcommittee will retire, to private session, to consider the application, all relevant representations, evidence, the relevant extracts of Licensing Authority's Statement of Licensing Policy, the relevant extracts of the National Guidance issued under section 182 of The Licensing Act 2003 and the licensing objectives under the Licensing Act 2003.
- The Chairman shall ask all other persons to withdraw from the room.

The Decision

The Chairman shall declare in public session:

- The sub-committee's determination.
- All parties to the hearing will receive a copy of the written Determination Notice regarding the sub-committee's determination.
- All parties may appeal against the sub-committee's decision within 21 days beginning with the day on which the appellant is notified of the Licensing Authority's written determination. Appeals must be lodged with the Magistrates' Court. The decision of the sub-committee does not take effect until the period for appealing has ended, of if there is an appeal, upon completion of the appeal. Parties should be aware that the Magistrates Court may make an order with respect to costs on any appeal.
- The hearing is formally closed.